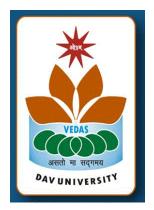
DAV University, Jalandhar Department of Commerce & Business Management



Scheme and Syllabi for Bachelor of Commerce (Honours) [B.Com (Hons)] 2015 Batch

(Program ID-27)

Category of Course	No of Courses	Credit Per	Total Credits
		course	
Core Discipline	29	4	116
Skill Enhancement	3	3	14
Course (SEC)	1	4	
	1	1	
Ability Enhancement Course (AEC)	1	4	8
	1	3	
	1	1	
Discipline Specific Elective (DSE)	6	3	18
Dissertation/Project	-	-	-
		TOTAL	156

Scheme of Courses (Program ID-27) Bachelor of Commerce: B. Com (Honours)

Scheme of Courses (Program ID-27) Bachelor of Commerce: B. Com (Honours)

Semester 1									
S.No	Paper Code	Course Title	L	Т	Р	Cr	Course Type		
1	COM101	Financial Accounting-I	4	1	0	4	Core Discipline		
2	COM103	Business Laws-I	4	0	0	4	Core Discipline		
3	CSA152	Fundamentals of	4	0	0	3	Skill Enhancement		
		Computers					Course (SEC)		
4	CSA154	Fundamentals of	0	0	2	1	Skill Enhancement		
		Computers Laboratory					Course (SEC)		
5	ECO101	Micro Economics	4	1	0	4	Core Discipline		
6	EVS100	Environmental Studies	4	0	0	4	Ability Enhancement		
							Course (AEC)		
7	MGT101	Principles and Practice of	3	1	0	4	Core Discipline		
		Management							
			23	3	2	24			

Semester 2

S.No	Paper	Course Title	L	Т	Р	Cr	Course Type
5.110	Code	course rule		1	1	CI	
1	COM102	Financial Accounting-II	4	1	0	4	Core Discipline
2	COM104	Business Laws-II	4	0	0	4	Core Discipline
3	ECO102	Macro Economics	4	1	0	4	Core Discipline
4	ECO103	Business Mathematics and	4	1	0	4	Core Discipline
		Statistics					
5	ENG151A						Ability
							Enhancement
		Basic Communication Skills	4	0	0	3	Course (AEC)
6							Ability
	ENG152	Basic Communication Skills					Enhancement
		Laboratory	0	0	2	1	Course (AEC)
7	MGT102	Marketing Management	4	1	0	4	Core Discipline
8	SGS107	Human Values and General	4	0	0	4	Skill
		Studies					Enhancement
							Course (SEC)
			28	4	2	28	

L: Lectures T: Tutorial P: Practical Cr: Credits

	Semester 5									
S.No	Paper Code	Course Title	L	Т	Р	Cr	Course Type			
1	COM201	Company Law	4	0	0	4	Core Discipline			
2	COM202	Corporate Accounting-I	4	1	0	4	Core Discipline			
3	COM204	Cost Accounting-I	4	1	0	4	Core Discipline			
4	ECO201	Indian Economy	4	0	0	4	Core Discipline			
5	MGT201	Organizational Behaviour	4	0	0	4	Core Discipline			
6	MGT202	Entrepreneurship Theory	4	0	0	4	Core Discipline			
		and Practice								
			24	2	0	24				

Scheme of Courses Bachelor of Commerce: B. Com (Honours) Semester 3

Semester 4										
S.No	Paper Code	Course Title	L	Т	Р	Cr	Course Type			
1	COM203	Corporate Accounting-II	4	1	0	4	Core Discipline			
2	COM205	Cost Accounting-II	4	1	0	4	Core Discipline			
3	COM206	Indirect Tax Laws	4	1	0	4	Core Discipline			
4	COM207	Auditing	4	0	0	4	Core Discipline			
5	ECO202	Money, Banking and	4	0	0	4	Core Discipline			

4

24

0

3

0

0

4

24

L: Lectures T: Tutorial P: Practical Cr: Credits

International Trade Strategic Management

MGT203

6

Core Discipline

Scheme of Courses Bachelor of Commerce: B. Com (Honours)

Semester 5

		Schlest					
S.No	Paper Code	Course Title	L	Т	Р	Cr	Course Type
1	COM301	Operations Research-I	4	1	0	4	Core Discipline
2	COM303	Direct Tax Laws-I	4	1	0	4	Core Discipline
3	COM305	Management Accounting-I	4	1	0	4	Core Discipline
4	COM307	Computerized Accounting	0	0	3	3	Skill
							Enhancement
							Course (SEC)
5	MGT301	Financial Management-I	4	1	0	4	Core Discipline
6		Specialization Elective-I	3	1	0	3	Discipline
							Specific Elective
							(DSE)
7		Specialization Elective-II	3	1	0	3	Discipline
							Specific Elective
							(DSE)
8		Specialization Elective-III	3	1	0	3	Discipline
							Specific Elective
							(DSE)
			25	7	3	28	

Semester 6

	1		1				1
S.No	Paper Code	Course Title	L	Т	Р	Cr	Course Type
1	COM302	Operations Research-II	4	1	0	4	Core Discipline
2	COM304	Direct Tax Laws-II	4	1	0	4	Core Discipline
3	COM306	Management Accounting-II	4	1	0	4	Core Discipline
4	COM312	Comprehensive Viva Voce	0	0	0	3	Skill
							Enhancement
							Course (SEC)
5	MGT302	Financial Management-II	4	1	0	4	Core Discipline
6		Specialization Elective-IV	3	1	0	3	Discipline
							Specific
							Elective (DSE)
7		Specialization Elective-V	3	1	0	3	Discipline
							Specific
							Elective (DSE)
8		Specialization Elective-VI	3	1	0	3	Discipline
							Specific
							Elective (DSE)
			25	7	0	28	

L: Lectures T: Tutorial P: Practical Cr: Credits

Scheme of Courses Bachelor of Commerce: B. Com (Honours)

For Semester 5 and 6

Specialization Elective: Banking and Insurance

COM351	Banking and Insurance	3	1	0	3
	Laws				
COM352	Financial Institutions and	3	1	0	3
	Markets				
COM355	Forex Management	3	1	0	3
COM356	Personal Financial	3	1	0	3
	Planning				

Specializations Elective: Marketing

COM357	Retail Management	3	1	0	3
COM358	Consumer Behaviour	3	1	0	3
COM359	E-Business	3	1	0	3
COM360	Services Marketing	3	1	0	3

Course Title: Financial Accounting-I Course Code: COM101

L	Т	Р	Credits
4	1	0	4

Course Objective: To develop the understanding of the framework of financial Accounting with special reference to the guidelines of Accounting Standard Board.

Learning Outcomes: After the completion of the course Students will be able to understand, prepare and use the financial accounts.

Unit-A (Introduction to Financial Accounting)	Hours
• Meaning and Objectives of Accounting, Accounting Terminology Advantages and Disadvantages of Accounting	<i>z</i> , 2
Relationship between Accountancy and Accounting and Book Kee	eping 2
Users of Accounting Information	1
• Relationship of Accounting with other Disciplines	1
• Generally Accepted Accounting Principles (Assumptions and Principles)	2
Accounting Standards.	1
Double Entry System of Book- keeping	1
Accrual and Cash basis of Accounting	3
• Accounting Equation- Meaning and Procedure of Developing Acc Equation	counting 4
Unit-B (Journal, Ledger and Trial Balance)	
• Journalizing- Meaning and Rules of Debit and Credit, Format of J Identification of Transactions, Recording of transactions in Journa	
• Distinction between Journal and Ledger, Preparation of Ledgers fr Journal, Posting, Balancing of Accounts	rom 2
• Meaning, Objectives and Advantages of Trial balance, Meaning a Methods of Preparation of Trial Balance	nd 5
• Errors Revealed and Not revealed by Trial Balance	4
Unit-C (Subsidiary Books and BRS)	
• Subsidiary Books- Need of Subdivision of Journal, Meaning and Advantages of Special Journals, Cash Book (Single, Double and T column), Petty Cash Book.	3 Friple
• Purchases Book, Sales Book, Purchases Returns Book, Sales Retu books Receivable Book, Payables Book, Journal Proper.	urns 3
• Bank Reconciliation Statements, Purpose and Use of Preparing Ba Reconciliation Statement	ank 2

DAV UNIVERSITY, JALANDHAR	
 Causes of Disagreement of Cash Book and Pass Book 	3
• Preparation of BRS by taking Favourable and Unfavourable Balance Cash Book and Pass Book.	ces of 5
Unit- D (Depreciation Accounting and Financial Statements)	
Meaning and Causes of Depreciation, Factors affecting Depreciation	on 1
• Methods of Depreciation (Straight line and Written down value n and Change in Method of Depreciation.	nethod) 2
Provisions and Reserves	1
• Financial Statements- Meaning and Usefulness of Financial Statemers Recognition of Assets, Liabilities, Income and Expenses	nents, 1
• Treatment of Some Items which may be Direct Items, Indirect Item Incomes and Expenses, Classification of Capital and Revenue	ns, 1
• Preparation of Trading Account, Profit and Loss Account and Bala Sheet	nce 3
• Treatment of Items of Adjustment, Treatment of Items of Adjustme Appearing outside the Trial Balance	ent 4
	Total 60

Text Book:

1. Tulsian, P. C. Financial Accounting. New Delhi: Pearson Education, Latest Edition.

Reference Books:

- 1. Gupta, R.L and Radhaswamy, M. *Financial Accounting*. New Delhi: Sultan Chand and Sons, Latest Edition.
- 2. Shukla. M.C., Grewal T.S., and Gupta, S.C. *Advanced Accounts*. New Delhi: S. Chand & Co., Latest Edition.
- 3. Bhattacharyya, A. K. *Financial Accounting*. New Delhi: PHI Learning, Latest Edition.
- 4. Shankaranarayana, H. V and Ramanath, H. R. *Financial Accounting*. New Delhi: Cengage Learning, Latest Edition.

Course Title: Business Laws - I Course Code: COM103

L	Т	Р	Credits
4	0	0	4

Course Objective: This course aims to acquaint the students with legal environment and to build understanding of legal principles prevalent in business. This course will also help students to know the laws available for the protection of consumer against unfair trade.

Learning Outcomes: After studying this course students will be able to understand how individuals are affected by legal business environment and learner will be equipped with abilities to understand business laws, apply such principles of these laws, and reflect on current legal issues.

Unit - A (Indian Contract Act, 1872)	Hours
Classification and Essentials of Contracts	1
• Offer and Acceptance- Legal Rules as to Offer and Acceptance, Communication and Revocation of Offer and Acceptance, When an Offer comes to an End.	1
 Consideration- Meaning, Legal Rules as to Consideration, Meaning of Stranger to Contract, Contracts without Consideration. 	2
• Capacity to Contract- Minors, Persons of Unsound Mind, Persons Disqualified by any Law.	2
• Free Consent- Meaning of Free Consent, Coercion, Undue Influence, Misrepresentation, Fraud, and Mistake.	2
• Performance -Meaning, Offer to Perform, Effect of Refusal of a Party to Perform a Contract, Contracts which need not to Perform, By Whom must Contracts be Performed, Who can Demand Performance, Time and Place of Performance, Appropriation of Payments.	1
• Discharge of Contract- Meaning, Discharge by Performance, Consent, Impossibility, Laps of Time, Operation of Law, Breach of Contract.	4
 Remedies for Breach of Contract- Rescission of the Contract, Suit for Damages, Suit upon Quantum Meruit, Suit for Specific Performance of the Contract, Suit for Injunction. Unit – B (Special Contracts) 	3
• Bailment- Meaning, Classification of Bailment, Rights and Duties of Bailor and Bailee, Law relating to Lien. Pledge- Meaning, Rights and Duties of Pawner and Pawnee.	2
 Indemnity & Guarantee- Meaning of Contracts of Indemnity & Guarantee, Kinds of Guarantee, Difference between Indemnity and Guarantee, Rights and Liabilities of Surety and Discharge of Surety. 	2
 Sales of Goods Act- Essentials of Contract of Sale, Distinction between Sale and Agreement to Sale, Distinction between Sale and Hire- Purchase Agreement, Classification of Goods, Effect of Destruction of Goods. 	1
 Condition and warranties- Meaning and Difference between Condition and warranties, Express and Implied Condition and Warranties, Caveat Emptor 	2
• Unpaid seller- Definition, Rights of Unpaid Seller against the Goods and Buyer Personally.	3
• Transfer of Property- Passing of Property (Specific Goods, Unascertained Goods and Goods Sent on Approval), Reservation of Rights of Disposal	4

Unit-C (Contract of Agency, Partnership & Limited Liability Partnership)

• Agency- Definition of Agent and Principal, Test of Agency, Type of	3
 Agents, Creation and Termination of Agency Indian Partnership Act, 1932- Definition, Law of Partnership- An Extension of Law of Agency, Test of Partnership, Distinction between Partnership and Joint Hindu Family, Distinction between Partnership and Co-ownership, Duration of Partnership, Registration of Firms, Effects of Non- Registration. 	2
• Relations of Partners with One Another, Rights and Duties of Partners, Types of Partners, Minor Partner, Reconstitution of a Firm.	2
• Dissolution of Firm- Difference between Dissolution of Firm and Dissolution of Partnership, Dissolution of Firm with the order of Court and Without the Order of Court, Rights and Liabilities of Partners on Dissolution, Public Notice, Consequences if Public Notice is not Given.	4
• Limited Liability Partnership (LLP)- Salient Features of LLP Difference between Partnership and LLP, Registered Office of LLP and Change Therein; Change of Name, Financial Disclosures and Taxation of LLP.	4
Unit – D (Negotiable Instruments Act and Consumer Protection Act.)	
• Negotiable Instruments Act, 1881- Meaning, Characteristics and Types of Negotiable Instruments.	2
• Notes, Bills and Cheques- Meaning and Essential Elements of Promissory Note, Meaning and Essential Elements of Bills of Exchange, Distinction between Promissory Notes and Bill of Exchange. Meaning of Cheque, Distinction between Bill of Exchange and Cheque, Crossing of Cheques.	3
• Parties to Negotiable Instruments, Capacity of Parties to a Negotiable Instrument, Holder and Holder in Due Course,	2
• Meaning of Negotiation, Indorsement, Kinds of Indorsement, Meaning of Presentment of a Negotiable Instrument. Dishonour of Negotiable Instrument, Duties of Holder upon Dishonour of Negotiable Instrument.	5
 Consumer Protection Act, 1986: Introduction and Objectives of the Act, Who is Consumer, Various Definitions, Restrictive Trade Practices and Unfair Trade Practices, Consumer Protection Redressal Agencies-District Forum, State Commission and National Commission. 	3
Total	60
Text Book:	

1. Kapoor, N.D. *Elements of Mercantile Law*. New Delhi: Sultan Chand & Sons, Latest Edition.

Reference books:

1. Kumar, R. Legal Aspects of Business. New Delhi: Cengage Learning, Latest Edition.

2. Pathak, A. *Legal Aspects of Business*. New Delhi: Tata McGraw Hill Education, Latest Edition.

3. Tulsian, P.C. Business Law. New Delhi: Tata McGraw Hill Education, Latest Edition.

Course Title: Fundamentals of Computers Course Code: CSA152

Course Objective: To familiarize the students with computers and their use, and make them proficient in the use of computer applications relevant to business contexts.

UNIT – A

Introduction to Computer Systems

- Characteristics of Computer
- History of Computers
- Classification of Computers on Size, Architecture and Chronology
- Applications of Computers
- Commonly Used Terms–Hardware, Software, Firmware; Computer Architecture and Organization
- Input, Process and Output; Representation of Information; BIT, BYTE, Memory, Memory Size
- UNITs of Measurement of Storage; Input/Output Devices; Secondary Storage Devices
- Networking Concepts LAN, WAN and Topologies
- Types of Software; System and Application Software
- Operating Systems
- Generation of Languages

UNIT – B

Word Processing

- Editing and Formatting a Document, Text Formatting, Paragraph Formatting, Headers and Footers
- FIND command & REPLACE command, Checking Spelling and Grammar; On-line Spelling and Grammar correction using Auto correct
- Auto Text, Using Thesaurus, Using Clip Gallery. Inserting Graphics From files
- Working with Tables -Creating Table , Entering Text in the Table
- Changing Format of Text of cells, Changing Column width and Row height, Formatting Table Border
- Using Mail Merge Mail Merge Procedure, Printing a document

UNIT – C

Spreadsheets

- Basic Operations Arithmetic operators, Comparison operators, Text operator & (ampersand) Reference operator
- Modifying the worksheet layout Changing Width of Column, Changing Height of Row, Deleting Rows/Columns/Cells, Moving and copying contents of cell, Alignment of text in the cell
- Printing the workbook Setting up Print Area, Setting up Margins, Defining Header and Footer, Controlling Gridlines
- Working with functions Date and time function, Statistical

L	Т	Р	Credits
4	0	0	3

12

10

12

function, Financial function, Mathematical and Trigonometric functions, Lookup and Reference Functions, Data Base functions, Text function, Logical functions

- Introduction to CHARTS Formatting Charts
- Working with MACRO, Importing and exporting files

UNIT – D

Presentations

- Creating a presentation slide, Design Templates and Blank presentations
- Power Point standard toolbar buttons
- Working with the text in a slide, Arranging Text in Different Levels
- Changing Font, Font Size and Bold; Moving the frame and inserting clip art; Different slide layouts; Formatting the Slide Design; Work with the Slide Master; Saving the presentation
- The Auto Content Wizard; Using Existing Slides; Using the different views of a slide
- Adding Transitions and Animation, Running Slide Show

Total 45

Reference Books:

- 1. K. Kumar and R. Rajkumar. *Computer Applications in Business*. New Delhi: Tata McGraw Hill Latest Edition.
- 2. Kogent Learning Solutions Inc. *Office 2010 in Simple Steps*. New Delhi: Dream Tech Press, Latest Edition.
- 3. A. Goel, *Computer Fundamentals*. Pearson, Latest Edition.
- 4. Silberschatz & A. Korth, Database *System Concepts*. New York: McGraw-Hill, Latest Edition.
- 5. A. Simpson, C. Robinson, Mastering Access 2000. New Delhi: BPB, Latest Edition.
- 6. R. K. Taxali, *P C Software Made Simple*, New Delhi: Tata McGraw-Hill, Latest Edition.

Course Title: Fundamentals of Computers Laboratory Course Code: CSA154

L	Т	P	Credits
0	0	2	1

- The laboratory will comprise of using commands and tools available in MS Word, PowerPoint, and Excel.
- Assignments based on the applications of above mentioned software packages.

Course Title: Micro Economics Course Code: ECO101

L	Т	P	Credits
4	1	0	4

Course Objective: Micro Economics is the analysis of economics at the individual level. This course explores why people make certain economic decisions and what is the relation of the individual producer or consumer to the economy as a whole.

Learning Outcome: Upon completion of course, students should be able to understand the economic theory and principles to decision making.

Unit – A (Demand and Supply Analysis)	Hour
 Introduction Economics , Micro economics and Macro economics 	1
• Demand, Types of Demand	1
• Determinants of demand, Demand function	1
• Law of demand, Demand schedule, Demand curve	1
• Why demand curve slopes downward, Exceptions to the law of demand	1
• Movements along a demand curve, Shift in demand curve	1
• Supply: Meaning, Determinants of supply	1
• Supply schedule and supply curve	1
• Movements along a supply curve, Shift in supply curve, Exceptions of the law of supply	1
• Market equilibrium, Shifts in market equilibrium due to change in supply, Shifts in market equilibrium due to change in demand, Shifts in market equilibrium due to change in supply and demand	1
• Elasticity of demand, Types of elasticity of demand	1
 Degrees of price elasticity of demand 	1
 Methods of measurement of elasticity of demand 	4
 Determinants of elasticity of demand, Consumer preferences and choices 	3
Unit – B (Cardinal and Ordinal Approach)	
• Utility analysis; Law of diminishing marginal utility	1
• Law of equi-marginal utility	1
• Ordinal approach, Indifference curve analysis, Properties of Indifference curve	2
• Marginalrate of substitution, Budget line, Shift in budget line	1
 Consumer equilibrium; conditions of consumer equilibrium 	1
Price effect, Income effect, Substitutioneffect	3
• Decomposition of the price effect into income and substitution effect	2
Unit – C (Production Theory)	1
 Introduction, Production function, Types of inputs, Factors of production 	1
• Total Product, AverageProduct, Marginal Product and their relationship	1
• Return to factor; short run and Long run production function,	1
Homogenous and non-homogenous production function.	
• Marginalrate of TechnicalSubstitution, Principle of marginal rate of	1
	Page 14 of

1		i [.] Tata
	Total	60
•	Dumping	1
•	Product differentiation, Selling cost	2
•	Long run equilibrium of firm under monopolistic competition	1
•	Short run equilibrium of firm under monopolistic competition	1
•	Monopolistic competition; meaning, features	1
•	Degrees and conditions of price discrimination	1
•	Price discrimination under monopoly	1
•	Long run equilibrium of firm under monopoly	1
•	Short run equilibrium of firm under monopoly	1
•	Monopoly; meaning, features	1
•	Shut down point, Supply curveof firm, Supply curveof industry	1
٠	Long run equilibrium of firm under perfect competition	1
•	Short run equilibrium of firm under perfect competition	1
•	Meaning and features of perfect competition	1
Unit -	- D (Market Forms)	
	diseconomies.	
•	Economies of scale; Internal and external economies and	1
•	Different shapes of cost curves in long run	3
•	Traditional theory; Different shapes of cost curves in short run	2
•	Cost analysis, cost function and Types of costs	1
•	Returnsto scale; Constant, increasing and decreasing return to scale	1
•	Expansionpath, Producer's Equilibrium	1
•	Law of variable proportion	1
	lines	-
•	Isoquants, properties of isoquants, Iso cost lines, shifts in Iso-cost	1
	technical substitution	

1. Bernheim, B. D., Whinston, M. and Sen, A. *Microeconomics*. New Delhi: Tata McGraw-Hill Education, latest edition.

- 2. Geetika, et.al. *Managerial Economics*. New Delhi: Tata McGraw-Hill, latest edition.
- 3. Salvatore, D. *Microeconomics: Theory and Applications*. New Delhi. Oxford University Press, latest edition.
- 4. Salvatore, D. *Managerial Economics*. New Delhi. Oxford University Press, latest edition.
- 5. Vengedasalam, D. and Karunagaran, M. *Principles of Economics*. Malayasia. Oxford University Press. Latest edition.

Course Title: Environmental Studies Paper Code: EVS100

L	Т	Р	Credits
4	0	0	4

Course Objective: This course aims at understanding the students in aspects of environmental problems, its potential impacts on global ecosystem and its inhabitants, solutions for these problems as well as environmental ethics which they should adopt to attain sustainable development.

Unit 1 The multidisciplinary nature of environmental studies (2)

Definition, scope and importance, Need for public awareness

Natural Resources: Renewable and non-renewable resources: (8)

Natural resources and associated problems.

(a) **Forest resources:** Use and over-exploitation, deforestation, case studies. Timber extraction, mining, dams and their effects on forests and tribal people.

(b) **Water resources:** Use and over-utilization of surface and ground water, floods, drought, conflicts over water, dams-benefits and problems.

(c) **Mineral resources:** Use and exploitation, environmental effects of extracting and using mineral resources, case studies.

(d) **Food resources:** World food problems, changes caused by agriculture and overgrazing, effects of modern agriculture, fertilizer-pesticide problems, water logging, salinity, case studies.

(e) **Energy resources:** Growing energy needs, renewable and non-renewable energy sources, use of alternate energy sources, case studies.

(f) **Land resources:** Land as a resource, land degradation, man induced landslides, soil erosion and desertification.

- Role of an individual in conservation of natural resources.
- Equitable use of resources for sustainable lifestyles.

Ecosystem:

- Concept of an ecosystem
- Structure and function of an ecosystem
- Producers, consumers and decomposers
- Energy flow in the ecosystem
- Ecological succession
- Food chains, food webs and ecological pyramids
- Introduction, types, characteristic features, structure and function of the following ecosystem:

(4)

- a. Forest ecosystem
- b. Grassland ecosystem
- c. Desert ecosystem
- d. Aquatic ecosystems (ponds, streams, lakes, rivers, ocean estuaries)

Unit II

Biodiversity and its conservation

(4)

- Introduction Definition: Genetic, Species and Ecosystem Diversity
- Bio-geographical classification of India
- Value of biodiversity: Consumptive use, Productive use, Social, Ethical, Aesthetic and Option values
- Biodiversity at global, national and local levels
- India as a mega-diversity nation
- Hot-spots of biodiversity
- Threats to biodiversity: habitat loss, poaching of wildlife, man wildlife conflicts
- Endangered and endemic species of India
- Conservation of biodiversity: In-situ and Ex-situ conservation of biodiversity, global and national efforts.

Environmental Pollution

- Definition, causes, effects and control measures of:
- a. Air pollution
- b. Water pollution
- c. Soil pollution
- d. Marine pollution
- e. Noise pollution
- f. Thermal pollution
- g. Nuclear pollution
 - Solid waste management: Causes, effects and control measures of urban and industrial wastes.
 - Role of an individual in prevention of pollution
 - Pollution case studies
 - Disaster management: floods, earthquake, cyclone and landslides

Unit III

Social Issues and the Environment

- Population growth, variation among nations, Population explosion Family Welfare Programmes.
- Environment and human health,
- From unsustainable to sustainable development
- Urban problems and related to energy
- Water conservation, rain water harvesting, watershed management
- Resettlement and rehabilitation of people; its problems and concerns. Case studies.
- Environmental ethics: Issues and possible solutions

(8)

(7)

- Climate change, global warming, acid rain, ozone layer depletion, nuclear accidents and holocaust. Case studies.
- Wasteland reclamation
- Consumerism and waste products
- Environmental Laws: The Environment Protection Act, 1986; The Air (Prevention and Control of Pollution) Act, 1981; The Water (Prevention and control of Pollution) Act 1974; The Wildlife Protection Act, 1972; Forest Conservation Act, 1980.
- Issues involved in enforcement of environmental legislation
- Public Awareness

Unit IV

Human Population and Environment

- Population Growth and Variations among Nations
- Population Explosion
- Human Rights
- Value Education
- HIV / AIDS
- Women and Child Welfare
- Role of Information Technology in Environment and Human Health
- Case Studies

Field Work

- Visit to a local area to document environmental assets river/ forest/ grassland/hill/mountain
- Visit to a local polluted site Urban / Rural / Industrial / Agricultural
- Study of common plants, insects, birds
- Study of simple ecosystems-Pond, river, hill slopes, etc (Field work equal to 5 lecture hours)

Suggested Readings:

- 1. Odum, EP. Basic Ecology. Japan: Halt Saundurs, 1983.
- 2. Botkin, DB, and Kodler EA. *Environmental Studies: The Earth as a living planet*. New York: John Wiley and Sons Inc., 2000.
- 3. Singh, JS, Singh, SP, and Gupta SR. Ecology, *Environment and Resource Conservation*. New Delhi: Anamaya Publishers, 2006.
- 4. De, AK. Environmental Chemistry. New Delhi: Wiley Eastern Ltd., 1990.
- 5. Sharma, PD. Ecology and Environment. Meerut Rastogi Publications, 2004

(5)

(5)

Course Title: Principles and Practice of Management Course Code: MGT101

L	Т	Р	Credits
3	1	0	4

Course Objective: Student will learn about the development of management theory and will understand the importance of management. The course also aims at explaining the basic functional elements of management.

Learning Outcomes: After completion of course students will be able understand basic management theories and modern practices. Learning will be on the basic roles, skills and functions of management. Students can use and follow modern techniques and strategies of management in the light of ethics and social responsibility.

Unit – A	Hours
• Meaning, nature, scope and importance of management	2
Levels of management, Managerial roles	2
Principles of functional management	2 3
• Evolution of management thought, contributions of F.W Taylor, Henry	3
Fayol, Elton Mayo, Peter Drucker	
Professionalization of Management	2
Unit – B	
• Planning- Meaning, need & importance, Fundamentals & components of planning	2
Planning: Types, process	2
 Concept of MBO, Advantages & Limitations of MBO 	1
 Decision Making: Concept and process 	2
• Organizing: Concept, significance, processes, Types of organisations	2 2
• Span of control. Authority and Responsibility relationships, Delegation	
 Decentralization and Departmentation 	1
Unit – C	
 Direction & Coordination- Meaning, features, Tools & Techniques 	3
 Leadership- Concept, importance, role & skills 	2
 Motivation: Meaning and Significance, Maslow's need hierarchy 	3
theory and Herzberg"s two factor theory of motivation.	
Communication and supervision	1
 Controlling- Nature, concept, process, types, scope, importance 	2
Unit – D	
 Emerging issues in management: American and Japanese styles 	2
• TQM, Six-sigma, MIS, QWL.	3
 Strategic Management- Concept & process, SWOT analysis, Porter 5- forces model. 	2
• Creativity and innovation.	1
• Managerial ethics: need, importance, Corporate social responsibility:	3
concept, need, tools	
Total	45

Text Book:

1. Rudani Ramesh. *Principles of Management*. New Delhi: Tata McGraw-Hill Education, Latest Edition.

Reference Books:

1. Koontz, H. and Weihrich. *Essentials of Management*. New Delhi: Tata McGraw-Hill Education, Latest Edition.

2. Prasad, L. M. *Principles and Practices of Management*. New Delhi: Sultan Chand & Sons Latest Edition.

3 Stoner, J. A. F, Freeman, R. E. and Gilbert, D. R. *Management*, New Delhi: Pearson Education, Latest Edition.

Course Title: Financial Accounting-II Course Code: COM102

L	Т	Р	Credits
4	1	0	4

Course Objective: To develop knowledge regarding accounting treatment of different types of establishments. It further aims at enhancing the ability to extract financial information and analyse the financial performance in different situations.

Learning Outcomes: After the completion of the course, students will be able to understand, prepare and use the financial accounts.

Unit- A Accounting for Branches and Departments	Hours
• Concept of Branch; different types of Branches.	2
• Preparation of Branch Account at cost & at IP (Debtors Method)	2
 Calculation of profits/ losses for the Branches using Stock And Debtors method 	2
• Preparation of Branch Trading and P/L account at cost & at IP	2
Independent Branches	1
• Concept and objectives of Departmental Accounts, Difference between Branch and Departmental Accounts	1
Apportionment of common Cost	1
• Preparation of Departmental Trading and P/L account	2
Consolidated Trading and P/L Accounts	1
• Inter departmental transfer of goods at cost, cost plus and at selling price	1
Elimination of unrealized profit	1
Unit-B Partnership Accounts	
• Accounting for Partnership (Meaning And Significance)	1
• Meaning and distinction between dissolution of a Firm and dissolution of Partnership	2
Preparation of Realization Account and partners Capital Accounts	2
• Insolvency of Partners(Application of Garner V/S Murray)	3
 Piecemeal Distribution(Application of proportionate capital and maximum loss method) 	3
Meaning and significance of Sale of a Firm	1
Unit C: Accounting For Incomplete Records and Hire Purchases	
Difference between Single and Double Entry System	2
Advantages and Disadvantages of Single Entry System	1
Calculation of missing figures using different kinds of Accounts/	3

	Statements and Computation of Profit and Loss	
•	Meaning of Hire Purchase System and difference with Instalment Payment System	2
•	Recording of transaction in the books of buyer	2
٠	Meaning and Accounting treatment of Partial and complete repossession	2
٠	Accounting treatment in the books of the seller (Debtors method)	2
٠	Accounting treatment in the books of the seller (Stock and Debtor method)	2
Unit-I	D Investment Accounting and valuation of Inventory	
٠	Introduction to Investment Accounting	1
•	Accounting treatment of Capital and Revenue Profits, right and bonus shares	3
٠	Preparation of Investment Accounts	2
٠	Meaning And significance of holding Inventory	2
٠	Inventory systems(Periodic and perpetual inventory system)	2
٠	Methods of inventory valuation	2
٠	Requirements of accounting standards regarding inventory valuations	2
•	Valuation of stock as per financial statements and as per physical verification	2
	Total:	60

Text Book:

1 Tulsian, P. C. Financial Accounting, New Delhi: Pearson Education, Latest Edition.

Reference Books:

- 1 Gupta, R.L. and Radhaswamy, M. Financial Accounting, Sultan Chand and Sons, New Delhi: Latest Edition .
- 2 Shukla. M.C., Grewal T.S, and Gupta, S.C. Advanced Accounts; S. Chand & Co. New Delhi Latest Edition.
- 3 Bhattacharyya, A. K. Financial Accounting, PHI Learning, Latest Edition
- 4 Shankaranarayana, H. V., Ramanath, H. R. Financial Accounting, New Delhi: Cengage Learning, Latest Edition.

Course Title: Business Law - II Course Code: COM104

L	Т	Р	Credits
4	0	0	4

Course Objective: This course aims to acquaint the students with legal environment in relation to social security of workmen, trade unions, disputes etc. This course will also enable students to know and apply the privileges of various acts as per Indian constitution.

Learning Outcomes: Key learning outcomes focus on the understanding, recognition and application of labour laws. On completion of this course, learner will be able to apply this legal analysis in planning and decision-making of business unit or factory to avoid legal conflicts.

Unit – A (Factories Act and Wage Payment)	Hours
• The Factories Act, 1948- Meaning and Definition of Factory, Approval,	5
Licensing and Registration of Factories, The Inspecting Staff, General	
Duties of Occupier, Health, Safety and Welfare, Working of Adults,	
Employment of Young Persons and Women, Annual Leave with Wages,	
Penalties.	
• Payment of Wages Act-Applicability of the Act, Scope and Object of Act,	6
Definition of Wages, Rules regarding Payment of Wages, Deductions of	
Wages, Kinds of Deductions, Enforcement of the Act, Claims Arising out	
of Deductions from Wages or Delay in Payment of Wages and Penalty for	
Malicious or Vexatious Claims, Appeal	
• Minimum Wages Act- Object and Scope of Act, Provisions regarding	5
Fixation and Revision of Wages, Minimum Rate of Wages, Procedure for	
Fixing and Revising Minimum Wages Safeguards available in Payment of	
Minimum Wages, Enforcement of the Act, Offences and Penalties.	
Unit- B (Workman Compensation and Bonus Payment)	
• The Employees' Compensation Act, 1923- Scope, Definition, Rules	7
regarding Workman Compensation, Injury arise out of and in the Course of	
Employment, Provisions	
• Payment of Bonus Act- Definitions, Determination of Bonus, Payment of	7
Bonus Provisions, Penalties	
Unit- C (ESI, EPF and Gratuity Act)	
• Employee State Insurance Act- Applicability of Act, Rules and Rate of	5
Contributions, Sickness Benefits Benefit, Maternity Benefit, Disablement	
-	

Benefit, Dependent's Benefit, Medical Benefit, Funeral Benefit, Penalties.

	Benefit, Dependent's Benefit, Medical Benefit, Funeral Benefit, Penalties.	
•	Employee Provident Fund Act- Application of the Act, Object of Act,	6
	Employees' Provident Fund Scheme, Employees' Pension Scheme and	
	Fund, Employees' Deposit-linked Insurance Scheme and Fund,	
	Administration of the Schemes, Determination of Moneys Due from the	
	Employees, Their Recovery and Employees' Provident Fund Appellate	
	Tribunal, Penalties and Offences.	
•	Payment of Gratuity Act, 1972- Definitions, Coverage of Act, payment of	5
	gratuity, Determination and Recovery, penalties and offences.	
	Unit- D (Industrial Disputes and Trade Unions)	
•	Industrial Disputes Act- Definition of Industrial Dispute, Object and Extent	4
	of Act, Causes of Industrial Dispute, Modes of Settlement of industrial	
	Dispute -Conciliation, Adjudication and Arbitration.	
٠	Strikes vs. Lock-outs, Lay -off vs. Retrenchment, Unfair Labour Practices	5
	under Fifth Schedule. Definition of Continuous Service, Calculation of	
	Working Days, Right of Workmen Laid-off for Compensation, Conditions	
	Precedent to Retrenchment of Workmen, Transfer and Closing Down of	
	Undertakings, Compensation of Workmen in Case of Closing Down of	
	Undertaking, Penalties.	
•	Trade Union Act, 1946- Object of Act, Scope and Application of the Act,	5
	Definitions. Registration of Trade Union and Cancellation of Trade Union,	
	Duties and Liabilities of Registered Trade Union, Regulations and	
	Penalties.	
	Total	60

Text Book:

1. Kapoor, N.D. *Elements of Mercantile Law*. New Delhi: Sultan Chand and Sons, Latest Edition

Reference books:

- 1. Sinha, P. R. N. *Industrial Relations, Trade Unions, and Labour Legislation*. New Delhi: Pearson Education Inc and Dorling Kindersley Publishing Inc., Latest Edition.
- 2. Kumar, R. Legal Aspects of Business. New Delhi: Cengage Learning, Latest Edition.

Course Title: Macro Economics

Course Code: ECO102

L	Т	Р	Credits
4	1	0	4

Course Objective: The objective of the course is to introduce the students about macroeconomic analysis which help them to understand the way in which the overall economy operates.

Learning outcome: After completion of syllabus students will learn about the various tools applied for the smooth functioning of the economy.

UNIT –A	Hours
Introductionto Macroeconomics, Micro economics and Macro economics	1
Importance and scope of Macroeconomics	1
National Income : Concepts	1
Productive Vs. Non-productive intermediate and final output	1
Methods of measuring National Income	3
Problems in measuring National Income	1
Circular Flow of Income; Two sector, three sector and four model	3
UNIT-B	
Classical Theory of Income Output and Employment Determination	2
Say's Law of market	2
Keynes Theory of Income Output and Employment.	3
Classical theory versus Keynes theory of income and employment	1
Effective demand; Principle of effective demand	2
Consumption Function; Concepts of consumption function	1
Attributes of consumption function, Factors affecting propensity to consume	1
Psychological law of Consumption	1
Investment function, Types of investment	1
Determinants of induced Investment	1
Factors affecting investment decisions	1
Multiplier; Concept of multiplier	1
Working of the multiplier	1
Static and Dynamic concept of multiplier	3
Types of Multiplier, Importance and Leakages of Multiplier	

UNIT C

General Equilibrium of economy	1
IS Curve and its derivation	1
LM Curve and its derivation	1
IS-LM curve analysis	2
Inflation; meaning and Types of inflation	1
Causes of inflationand impact of inflation	2
Demand pull inflation	1
Cost push inflation	1
Control of inflation, Phillips curve	2
Business cycles; meaning, its phases	1
UNIT – D	
Monetary policy, Role of monetary policy	1
instruments of monetary policy	3
Fiscal policy; role of fiscal policy	2
Instruments of fiscal policy	3
Latest fiscal and monetary policy of RBI	2
Balance of payment, meaning, its types, Structure	1
Balance of payment and Balance of trade	1
Factor responsible for disequilibrium in BOP	1
Methods to correct BOP	1
Total	60

Reference Books:

- 1. Ackley, G. *Macro Economics: Theory and Policy*. New Delhi. Macmillan publishers. Latest edition.
- 2. Branson, William H. Macro-Economic Theory and Policy. Latest edition.
- 3. Dornbush, R., S. Fisher and R. Startz. *Macro Economics*. New Delhi. Tata Mc. Graw Hill. Latest edition.
- 4. Rana, K.C. and Verma, K.C. *Macro-Economic Analysis*. Jalandhar. Vishal Publishing Co. Latest edition.
- 5. Shapiro, E. Macroeconomic Analysis. New Delhi. Galgotia Publications. Latest edition.

Course Title: Business Mathematics and Statistics

Course Code: ECO103

L	Т	Р	Credits
4	1	0	4

Course Objective:

• To acquaint the students about the applications of mathematics from business point of view.

• To make the students learn the practical applications of mathematics and its use in real world business practices.

Learning Outcome: After competition of syllabus students will be able to apply mathematics and statistical tools in business Economics.

Unit – A Matrix: Types of matrix	Hours 1
Addition and Subtraction of Matrices	1
Multiplication of Matrices	- 1
Determinant of a Square Matrix, properties of determinant	1
Transpose, minor and cofactors of matrix,	1
Adjoint and inverse of matrix	1
Solution of simultaneous equations	3
Rank of the Matrix	1
UNIT-B Integration: Concept and General rules of integration	3
Application of integration	3
Differentiation: Concept and rules of differentiation with basic problems.	4
Application of Differentiation	3
UNIT C	
Measures of Central Tendency :Introduction Average and its importance, Characteristics of an ideal average Mean Median Mode Geometric Mean Harmonic Mean Measures of Dispersion: Range	1 1 2 2 2 2 1 1
Quartile Deviation	1
Mean deviation Standard deviation and Variance	2 3
Unit- D	
Correlation, Types and properties of correlation Scatter Diagram method of correlation	1 1

Karl Pearson's method of correlation

Rank Method of correlation

3 2

Regression- Types and Lines of Regression	1
Methods to calculate regression coefficients and fitting of regression equation	4
Properties of regression and difference between correlation and regression	1
Analysis of Time Series: Concept and Components	1
Method of Semi-Average	1
Method of Moving Average	1
Method of least square.	3
Total	60

Reference Books:

- 1. Aggarwal, C.S and Joshi, R.C. *Mathematics for managers*. New Academic Publishing Co, latest edition.
- 2. Black, K. *Business Statistic for Contemporary Decision Making*. New Delhi. Wiley Publisher, latest edition.
- 3. Gupta,S.C. *Fundamentals of Statistics*. New Delhi: Himalaya Publishing House, latest edition.
- 4. Gupta, S.P. Statistical Methods. New Delhi: Sultan Chand and Sons. latest edition.
- 5. Monga, G.S. *Mathematics and Statistics for Economics*. New Delhi. Vikas Publishing House, latest edition.
- 6. Levin, R and David, R. *Statistics for Management*. New Delhi. Pearson Education, latest edition.
- 7. Sharma J.K. Business Statistics. Addison Wesley, latest edition.

Course Title: Basic Communication Skills

Course Code: ENG151A

Course Objective:

L	Τ	Р	Credits
4	0	0	3

- To enhance students' vocabulary and comprehensive skills through prescribed texts.
- To hone students' writing skills.

Learning Outcomes: Students will be able to improve their writing skills as well as will enrich their word power.

Unit – A Applied Grammar (Socio-Cultural Context)	Hours
 Parts of Speech: Noun, Pronoun, Adjective, Verb, Adverb, Preposition, Conjunction, Interjection 	4
• Tenses (Rules and Usages in Socio-cultural contexts)	5
 Modals: Can, Could, May, Might, Will, Would, Shall, Should, Must, Ought to 	4
• Passives	3
Reported/Reporting Speech	3
Unit – B Reading (Communicative Approach to be Followed)	
• J M Synge: Riders to the Sea (One Act Play)	5
• Anton Chekhov : Joy (Short Story)	4
• Swami Vivekanand : The Secret of Work (Prose)	5
Unit – C Writing	
Paragraph and Essay Writing	4
• Letter Writing: Formal and Informal	4
Notice and Email	4
Total	45

References:

- a. Books
- 1. Kumar, S. and Pushp, L. Communication Skills. India: OUP, Latest Edition.
- 2. Singh, R. The Written Word by. New Delhi: Oxford University Press, Latest Edition
- b. Websites
- 1. www.youtube.com (to download videos for panel discussions)
- 2. www.letterwritingguide.com
- 3. www.teach-nology.com
- 4. www.englishforeveryone.org
- 5. www.dailywritingtips.com
- 6. www.englishwsheets.com
- 7. www.mindtools.com

Course Title: Basic Communication Skills

Course Code: ENG152

Course Objective:

- To improve fluency in speaking English.
- To promote interactive skills through Group Discussions and role plays.

Learning Outcome: Students will get exposure to speaking through the above mentioned interactive exercises. In addition, they will develop a technical understanding of language learning software, which will further improve their communicative skills.

Unit – A Speaking/Listening		Hours
 Movie-Clippings 		10
Role Plays		10
Group Discussions		10
	Total	30

Instructions:

- 1. Each student will prepare a scrap file on any of the topics given by class teacher. Student should be able to justify the contents of his/her Scrap file, which carries the weightage of 10 marks. Marks will be given for originality, creativity and presentation of thoughts.
- 2. In the end of semester, viva exam will be conducted. Viva will be for 10 marks. Spoken English will be the focus of exam. Examiner will ask questions related to scrap file and other general (non-technical) topics.
- 3. In the End-term exam, lab activity will carry the weightage of 10 marks.
- 4. Acknowledge all the sources of information in your scrap file.

References:

Books

- 1. Gangal, J. K. *A Practical Course in Spoken English*. India: PHI Private Limited, Latest Edition.
- Kumar, S. and Pushp, L. Communication Skills. India: OUP, Latest Edition. Websites
 - 1. <u>www.youtube.com</u> (to download videos for panel discussions)
 - 2. www.englishforeveryone.org
 - 3. <u>www.talkenglish.com</u>
 - 4. <u>www.mindtools.com</u>

L	Т	Р	Credits
0	0	2	1

Course Title: Marketing Management Course Code: MGT102

L	Т	Р	Credits
4	1	0	4

Course Objective: The course aims at making participants understand concepts, philosophies, processes and techniques of managing the marketing operations of a firm with a view to better understand and appreciate the complexities associated with the marketing function.

Learning Outcomes: At the end of the course a students should be able to identify and analyse key trends, opportunities and problems in local and regional marketing environments; research, define and evaluate markets for given products and product ideas, and services; specify products rigorously, match them with corresponding markets, and outline appropriate marketing strategies.

Unit – A Introduction to marketing: Meaning, nature and scope of marketing, marketing philosophies, marketing management process, concept of marketing mix, market analysis	Hours 6
Understanding marketing environment : Company's Microenvironment, Macro environment, Responding to the Marketing Environment, consumer and organization buyer behaviour, market measurement	9
Marketing research: market segmentation, targeting and positioning. Unit – B	7
Product planning and pricing : Product concept, types of products, major product decisions, brand management, product life cycle, new product development process	8
Pricing decisions : determinants of price, pricing process, policies and strategies. Unit – C	4
Promotion and distribution decisions: Communication process, promotion tools: Advertising, personal selling, publicity and sales promotion	7
Distribution channel decisions – types and functions of intermediaries, selection and management of intermediaries. Unit – D	6
Marketing organization and control : Organizing for marketing, marketing implementation & control, ethics in marketing	6
Emerging trends and issues in marketing : Consumerism, rural marketing, societal marketing, direct and online marketing, green marketing, retail marketing, customer relation marketing.	7
Total	60

Reference Books:

1. Czinkota, M.R. and Kotabe, M. *Marketing Management*. New Delhi :Vikas Publishing Latest edition.

2. Douglas, J., Darymple, J. and Parsons, L.J. *Marketing Management: Text and Cases*. John Wiley and Sons Latest edition.

3. Kotler, P. *Marketing Management: Analysis, Planning, Implementation & Control.* New Delhi: Prentice Hall of India Latest edition.

4. Michael, J.E., Bruce, J.W. and William, J.S. *Marketing Management*, New Delhi: Tata McGrawHill, Latest edition

5. Perreault, W.D. and Jerome, E.M. *Basic Marketing*. New Delhi: Tata McGraw Hill, Latest edition

6. Pride, W.M. and Ferrell, O.C. *Marketing:Concepts and Strategies*. Delhi: Biztantra Press. Latest edition.

7. Ramaswamy, V.S. and Namakumari, S. *Marketing Management: Planning, Control.* New Delhi: MacMillan Press. Latest edition.

8. Zikmund, A. Marketing: Mumbai, Thomson Learning. Latest edition.

Course Title: Human Values and General Studies

Course Code: SGS107

Course Objectives

- To sensitize students about the role and importance of human values and ethics in personal, social and professional life.
- To enable students to understand and appreciate ethical concerns relevant to modern lives.
- > To prepare a foundation for appearing in various competitive examinations
- > To sensitize the students about the current issues and events of national and international importance
- To provide opportunity to the students to study inter disciplinary subjects like Geography, Science, Economy, Polity, History, International Relations etc.

Part - A

Hum	nan Values	
1.	Concept of Human Values: Meaning, Types and Importance of Values	ues. 2
2.	Value Education : Basic guidelines for value education	2
3.	Value crisis and its redressal	1
Bein	g Good and Responsible	
1.	Self Exploration and Self Evaluation	2
2.	Acquiring Core Values for Self Development	2
3.	Living in Harmony with Self, Family and Society	3
4.	Values enshrined in the Constitution: Liberty, Equality Fraternity and Fundamental Duties.	3
	Part - B	
Valu	ie – based living	
1.	Vedic values of life	3
2.	Karma Yoga and Jnana Yoga	2
3.	Ashta Marga and Tri-Ratna	2
Ethi	cal Living:	
1.	Personal Ethics	2
2.	Professional Ethics	3
3.	Ethics in Education	3

Part-C

Turte
General Geography
World Geography 3
The Universe, The Solar System, The Earth, Atmosphere, The World we live in, Countries
rich in Minerals, Wonders of the World, Biggest and Smallest.
Indian Geography 3
Location, Area and Dimensions, Physical Presence, Indian States and Union Territories,
Important sites and Monuments, Largest-Longest and Highest in India.
General History 3
Glimpses of India History, Ancient Indian, Medieval India, Modern India, Various Phases of
Indian National Movement, Prominent Personalities, Glimpses of Punjab history with special
reference to period of Sikh Gurus
Glimpses of World History 3
Important Events of World History, Revolutions and Wars of Independence, Political
Philosophies like Nazism, Fascism, Communism, Capitalism, Liberalism etc.
Indian Polity: Constitution of India3

L	Т	Р	Cr.
4	0	0	4

Important Provisions, Basic Structure, Union Government, Union Legislature and Executive, State Government: State Legislature and Executive, Indian Judiciary, The Election Commission, Panachayati Raj System, RTI etc. 3 **General Economy** The process of liberalization, privatization, globalization and Major World Issues, Indian Economy, Indian Financial System, Major Economic Issues, Economic Terminology. Part-D **General Science** 3 General appreciation and understandings of science including the matters of everyday observation and experience, Inventions and Discoveries **Sports and Recreation** 3 The World of Sports and recreation, Who's Who is sports, Major Events, Awards and Honours. Famous personalities, Festivals, Arts and Artists **Current Affairs** 3

National and International Issues and Events in News, Governments Schemes and Policy Decisions

Miscellaneous Information

Who is who

3

Books and Authors, Persons in News, Awards and Honours, Abbreviations and Sports Total = 60 hours

References:

1. Sreedharan, E. and Wakhlu, B. *Restoring Values*. New Delhi: Sage Publications Ltd, Latest Edition.

2. Nagarajan, K. Indian Ethos and Values. New Delhi: Tata McGraw Hill, Latest Edition.

3. Tripathi, A.N. *Human Values*. New Delhi: New Age International Publishers, Third Edition, Latest Edition.

4. Sankar. *Indian Ethos and Values in Management*. New Delhi: Tata McGraw Hill Education Pvt. Ltd. , Latest Edition

5. Osula. Values and Ethics. Asian Books, Latest Edition.

6. Surbiramanian, R. *Professional Ethics*. New Delhi: Oxford University Press, Latest Edition.

7. Anand, R. Human Values and Professional Ethics. New Delhi: Satya Prakashan:, Latest Edition

8. Bhalla, S. Human Values and Professional Ethics, New Delhi: Satya Prakashan, Latest Edition.

9. Soryan, R. Human Values and Professional Ethics. Dhanpat Rai & Co. Pvt. Ltd., Latest Edition

10. Jayshree, S., Raghavan, B. S. *Human Values and Professional Ethics*. S Chand & Co. Ltd, Latest Edition.

11. Shukla, R.K. and Misra, A. *Human Values and Professional Ethics*. A B Publication, Latest Edition.

12. Sharma. *Human Values and Professional Ethics*. Vayu Education of India Language publishers, Latest Edition.

13. Kannan, S. and Srilakshmi, K. *Human Values and Professional Ethics*. Taxmann Publication Pvt. Ltd., Latest Edition.

14. Srivastava, S. Human Values and Professional Ethics. S K Kataria & Sons, Latest Edition.

15. Singh,Y. and Garg, A. *Human Values and Professional Ethics*. Aitbs publishers, Latest Edition.

16. Kumar, V. *Human Values and Professional Ethics*. Kalyani Publishers, Ludhiana, Latest Edition.

17. Gaur, R.R., Sangal, R. and Bagaria, G.P. *Human Values and Professional Ethics*. New Delhi: Excel Books, Latest Edition.

18. Bramwell, O. and Upadhyay, S. *Values and Ethics*. Asian Books Pvt. Ltd., Latest Edition.

19. Ashram, A. Complete works of Swami Vivekanand, Calcutta - Latest Edition.

20. Radhakrishnan, S. *Indian Philosophy*. George Allen & Unwin Ltd. New York: Humanities Press INC, Latest Edition.

21. Dwvwdi, A.N. *Essentials of Hinduism, Jainism and Buddhism*. Books Today, New Delhi Latest Edition

22. Light of Truth: Satyarth, P. Maharishi Dayanand Saraswati, Arya Swadhyay Kendra, New Delhi, Latest Edition.

23. Dayanand . *His life and work*. New Delhi: Suraj Bhan, DAVCMC, Latest Edition.

24. Raghavan. *Moral and Political Thoughts of Mahatma Gandhi*. New Delhi: Oxford University Press India, Latest Edition.

25. Singh, N. *Guru Nanak Dev's view of life. Bhagat Puran Singh*. Amritsar: All India Pingalwara Society, Latest Edition.

26. Dwivedi, K. *Essence of Vedas*, Hoshiarpur: Katyayan Vedic Sahitya Prakashan, Latest Edition.

27. Chaubey, B.B. Vedic Concepts. Hoshiarpur: Katyayan Vedic Sahitya Prakashan, Latest Edition.

28. Radhakrishnan, S. *Mahatma Gandhi : Essays and Reflections on his life and work.* Mumbai: Zaico Publication, Latest Edition.

29. Lala, D. Hints for Self Culture, Mumbai: Jaico Publishing House Latest Edition.

30. Saraswati, M. *The Light of Truth* (The Satyartha Prakashan), available at URL : www. aryasamajjamnagar.org/download/satyarth_prakash_eng.pdf

31. Krishnamurti J. *The First and Last Freedom*, available at URL : http://www.jiddu-krishanmurti.net/en/th-first-and-last-freedom/

32. Sri Raman Maharishi. *Who Am I*. available at URL : <u>http://www.sriramanamaharshi.org/resource_centre/publicatins/who-am-i-books/</u>

33. Balsekar Ramesh, *Peace and Harmony in Daily Living*, Yogi Impressions; Latest Edition

CURRENT AFFAIRS

Magazines

Economic and Political Weekly, Yojna, the Week, India Today, Frontline, Spectrum. Competition Success Review, Competition Master, Civil Services Chronicle, Current Affairs, World Atlas Book

Newspapers

The Hindu, Times of India, The Hindustan Times, The Tribune

Course Title: Company Law Course Code: COM201

L	Т	Р	Credits
4	0	0	4

Course Objective: This course introduces the students to the corporate form of business in detail. They will learn how to form and manage the company as per the Indian law.

Learning Outcomes: After studying this course students will be able to understand how companies are affected by legal corporate environment and learner will be equipped with abilities to understand company laws and reflect on current legal issues.

Unit – A (Nature of Company)	Hours
 Company- Definition, Characteristics of a company, Lifting or piercing the Corporate veil 	e 3
 Classification of Companies- On the basis of Incorporation; Liability; Number of Members; Control; ownership 	3
Formation of company	4
• Memorandum of association- Contents of Memorandum, Alteration of Memorandum, Doctrine of Ultra Vires	5
 Articles of association- Contents of Articles, Legal effect, Constructive notice of Memorandum and Articles, Doctrine of Indoor Management, Exceptions to the doctrine of indoor management Unit – B (Other Documents of Company) 	5
• Prospectus- Definition, Shelf prospectus, Red herring prospectus, Abridge	d 3
 prospectus, Misstatements in Prospectus and their consequences Shares- Definition, Stock and Shares, Types of Shares, application and allotment, calls on shares, share certificate, share warrant, Transfer of shares, Lien on shares, Surrender and Forfeiture of shares 	5
• Share capital- Kinds, Alteration and Reduction of share capital	5
Unit – C (Management of Company)	
 Company Management- Directors, Appointment, Position, Disqualification, Duties of Directors, meetings of directors 	3
 Meetings- Meaning, General Meeting of shareholders: Statutory, Annual General Meeting, Extraordinary General Meeting. Requisites of a Valid meeting 	3
• Membership	4
• Investment and Loan, Equitable Mortgage and Registration of Charges	6
Unit – D (Prevention of Oppression, Reconstruction and Dissolution of	of
 Company) Prevention of Oppression and Mismanagement(Majority powers and minority rights) 	2
Reconstruction and Amalgamations	4
• Winding up- Meaning of Winding up, Modes of winding up Consequences of winding up order, Dissolution of Company.	o, 5

Text Book:

1. Kapoor, N.D. *Elements of Mercantile Law*. New Delhi: Sultan Chand & Sons, Latest Edition.

Reference books:

1. Kumar, R. Legal Aspects of Business. New Delhi: Cengage Learning, Latest Edition.

2. Pathak, A. *Legal Aspects of Business*. New Delhi: Tata McGraw Hill Education, Latest Edition.

3. Tulsian, P.C. Business Law. New Delhi: Tata McGraw Hill Education, Latest Edition.

Course Title: Corporate Accounting-I Course Code: COM202

L	Т	P	Credits
4	1	0	4

Course Objective: This course trains the students in the preparation of accounts and generating the funds for companies as per the rules of company law. They should be able to draw the basic balance sheet of companies after undergoing this course.

Learning Outcomes: After the completion of the course Students will be able to understand, prepare and use the financial Records of the companies and will know the Procedural Aspects for the issue of various securities by the companies.

Unit A	A: Issue and Redemption of Shares	Hours
•	Meaning, Characteristics and Kinds of Companies, Introduction to Share Capital, Issue of Shares at Par, Discount and Premium, Calls in Advance and Calls in Arrears, Issue of Shares for Consideration other than Cash	3
٠	Pro-rata Allotment of Shares	3
•	Legal Provisions Related to Forfeiture and its Accounting Treatment Reissue of Shares	4
•	Provisions Related to Reissue of Shares, Accounting Entries. Redemption of Preference Shares : Concept and Types of Preference Shares	5
•	Book Building, ESOS and Sweat Equity	5
Unit B	3:Issue & Redemption of Debentures	
•	Meaning and Types of Debentures, Accounting Entries at the. Time of Issue of Debentures,	3
•	Conditions of Issue with Redemption Point of View, Issue of Debentures as Collateral Security, Treatment of Discount.	5
•	Redemption of Debentures : Redemption of debentures: Out of Capital and Profits, Redemption of Debentures through Sinking Fund, Insurance Policy Method, Purchase from Open Market.	5
Unit C	C :Final Accounts of Companies	
•	Form and Contents of Profit and Loss Accounts, Form and Content of Balance Sheet as per Sixth Schedule	3
•	Divisible Profits: Provisions and Accounting Treatment	3
•	Adjustments in the financial statements of the companies	3
٠	Presentment of financial statements of corporate	2
•	Recent developments in financial accounting and reporting.	2
Unit E	O:Valuation of Goodwill And Shares	
٠	Introduction and Need for Valuation	2
•	Meaning and types of goodwill	2

		Total:	60
•	Application of valuations of shares in the practical world		4
•	Meaning and Methods for Valuation of Shares(Intrinsic value, yie value and fair value method)	eld	3
•	Methods of Calculation Valuation of goodwill		3

Text Books:

1. Mukherjee, A. and Hanif, M. *Corporate Accounting*, New Delhi: Tata McGraw-Hill Education Latest Edition.

- 1. Shukla, M. C., Grewal, T. S. and Gupta, B. C. *Advanced Accounts*, New Delhi: S. Chand, Latest Edition.
- 2. Gupta, R. L. and Radhaswamy, M. *Advanced Accountancy*, New Delhi: Sultan Chand. Latest Edition.

Course Title: Cost Accounting-I Course Code: COM204

L	Т	Р	Credits
4	1	0	4

Course Objective: Students should be able to make the cost sheet of manufacturing organisations after studying this course.

Learning Outcomes: After the completion of the course Students will be able to understand, prepare and use the Cost Accounts.

Unit-A An overview of Cost Accounting, Cost concepts and Drafting of Cost Sheet Costing and control of material,	Hours
• Introduction, Meaning, Definition and Objectives of Cost Accounting	2
Cost Centre and Cost unit	2
• Material: Concept, Procurement of Material, concept of Landed cost of material and major currencies.	5
Components of Cost Sheet and Analysis of cost sheet	5
Unit-B Costing and control of Material and labour	
• Elements of Cost: Material, Labour and Overheads.	3
• Material: Concept, Procurement of Material, concept of Landed cost of material and major currencies.	3
• Meaning, Definition and significance of Labour.	2
 Classification of Labour, Principles and Methods of Remuneration, Performance linked Incentives. 	3
• Accounting of Labour cost, Job Evaluation and Merit Rating.	4
Unit-C Costing and control of Overheads	
Meaning, Classification, Allocation, Apportionment of factory overheads	5
• Costing and control of administration, selling and distribution overheads	4
• Absorption of Overheads(Under and over absorption)	4
Unit- D Job order, batch and contact costing, Process Costing	
 Meaning, Features, Process vs Job Costing Labour & Overhead. 	1
Principles of cost ascertainment for Materials	2
 Normal loss, Abnormal loss and gain and preparation of process accounts. 	2
 Inter-process profit- Meaning, Advantages and Disadvantages Financial Statements- Meaning and Usefulness of Financial Statements, Recognition of Assets, Liabilities, Income and Expenses 	2
• Determination of stock value for the purpose of balance sheet Treatment of Items which may be Direct Items, Indirect Items, Incomes and	2

Expenses, Classification of Capital and Revenue

•	Joint products and by products – Concept of Joint products and by- products; Apportionment of common costs to joint products, and costing of By Products	7	4
•	Treatment of Items of Adjustment, Treatment of Items of Adjustment Appearing outside the Trial Balance		5
	Tota	ıl:	60

Text Book:

1. Lal, J. and Srivastava, S. *Cost Accounting*, New Delhi: Tata McGraw-Hill Education, Latest Edition.

- 1. Khan, M. Y. *Cost Accounting*, New Delhi: Tata McGraw-Hill Education, Latest Edition.
- 2. Horngren, C. T. *Cost Accounting: A Managerial Perspective*, New Delhi: Pearson Education, Latest Edition.

Course Title: Indian Economy
Course Code: ECO201

L	Т	Р	Credits
4	0	0	4

Course Objective: The course acquaints the students with the features and problems of Indian Economy. Students will understand the national planning system, public finance, problems of Indian agriculture and industry in addition to the emerging issues faced by the Indian economy.

Learning Outcome: After the completion of the course the students will be familiar with the features and problems of Indian Economy. Students will understand the national planning system, public finance, problems of Indian agriculture and industry in addition to the emerging issues faced by the Indian economy.

Unit – A	Hours
Nature of Indian Economy: Features of Indian economy – Structural Changes in the Indian Economy Since Independence.	4
Human Resource: Demographic: Features of Indian population, Size and growth of population and economic development. Problem of over population, remedial measures to curb population.	4
Unit – B	
Agriculture and Industrial development in India: Agriculture: importance and Problems of Indian agriculture, remedial measures to overcome the backwardness of agriculture – strategy for	4
agricultural development. Green Revolution: meaning, effects, causes and suggestions for the success of Green revolution.	3
Industries: Growth and problems of major industries- Iron and Steel, Cotton Textiles.	4
Small Scale Industries- Problem and policy	4
Industrial policy, Role of public sector and private sector, Causes of industrial sickness	5
Unit C Economic Planning: Importance of planning for Economic development, Salient features of India's five year plans priorities- target achievements, Failure factors affecting successful implementation of plans.	4
Foreign Trade of India: features, Balance of payments during the plan period – Chief imports and exports of Indian economy.	3
India's balance of payment. Causes and remedial measures for the adverse balance of payment in India.	4
Export promotion and import substitution, opening up of the Indian economy	5

Unit – D Public finance in India: Features of Indian tax system, defects of Indian taxation system, suggestions for improvement,	3
Major direct and indirect taxes –public debt in India – Centre-state financial relation.	4
Meaning and nature of unemployment, trends of unemployment, effects, causes and steps to be taken to overcome unemployment.	5
Meaning of poverty, trends of poverty, effects, causes and steps to be taken to overcome poverty.	4
Total	60

Text Book

1. Misra, S.K. and Puri, V.K. *Indian Economy*. Mumbai: Himalaya Publishing House, Latest Edition.

- 1. Sundharam, K.P.M., Datt, G. and Mahajan, A. *Indian Economy*. Mumbai: S. Chand & Company Latest Edition.
- 2. Ray, S.K. The Indian Economy. New Delhi: PHI Learning, Latest Edition.
- 3. Das, P.K. Indian Economics. New Delhi: Oxford University Press, Latest Edition.

Course Title: Organzational Behavior Paper Code: MGT201

Course Objective:

The course basis itself on 3 key fundamentals – behavior and understanding of self, behavior in teams and thirdly imbibing leadership skills. It also takes into consideration the contemporary topics in the field of OB i.e. conflicts, politics and emotional intelligence

Learning outcome:

Students will learn the dynamics of organizational behavior and they are equipped with the latest contemporary tools to handle challenges. Also the various theories by the researchers will guide their actions in right direction which will bring efficiency in their working styles.

Unit A

Introduction to organizational behavior- concept and significance, foundations, contributing disciplines to OB, role of OB in management practices Challenges and opportunities for OB, OB in the context of globalization

Concepts of Personality, Self-awareness, Perception and Attribution, Learning, Values and Attitudes and their determinants, motivation

Unit B

Concept of teams, Foundations of Team Dynamics, types of teams, teams in modern workplace Group process: group and intergroup behavior, group decision making interpersonal group dynamics Group Development and Cohesiveness, Team Performance and Decision Making

Unit C

Concept of Leadership Theories and Perspectives on Effective Leadership-Power and Influence, Charismatic and Transformational Leadership power distribution in organization, Work stress: causes, organizational and extra organizational stressor, individual and group stressor, effect of stress, stress coping strategies

Unit D

Conflict and inter-group behavior: sources of conflict, types of conflict, functional and dysfunctional aspects of conflict, approaches to conflict management .Organizational culture: functions of OC, creating and sustaining of OC, development and implications of OC Emotional intelligence

Reference Books

- 1. Robbins, S.P., Judge, T. and Sanghi, S. *Organizational Behavior*. New Delhi: Pearson Education, Latest Edition.
- 2. Luthans, F. Organizational Behaviour. New Delhi: McGraw -Hill Inc. Latest Edition.
- 3. Newstrom, J.W. and Davis, K. *Organizational Behavior Human Behavior at Work*, the McGraw Hill Latest Edition.
- 4. Weiss, P. *Organizational Behavior and Change*. West Group Publication Latest Edition.
- 5. Koontz, H. And Koontz, W. *Essentials of Management*. New Delhi: McGraw Hill Latest Edition.

Batch 2015

L	Т	P	Credits
4	0	0	4

(15)

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(15)

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Course Title: Entrepreneurship Theory and Practice Course Code: MGT202

L	Т	Р	Credits
4	0	0	4

Course Objectives: Understanding entrepreneurship and its relevance and importance in the 21st century.

Learning Outcomes: The students will be able to understand how to become an entrepreneur and will understand the role of entrepreneurial leadership plays in the nurturing and growth of a start up.

UNIT-A		Hours
Fundamentals of Entrepreneurship		4
Creativity and Business Ideas		4
Idea to opportunity		4
Legal Aspects of Business		4
UNIT-B		
Entrepreneurship and Intellectual Property Rights		4
Business Plan		4
Marketing Plan		4
Operation and Production Plan		4
UNIT-C		
Venture Team Building and Organizational Plan		4
Insight from Financial Statements		4
Financing Venture		4
UNIT-D Launching a Venture		4
Managing Growth		4
Start-up to Going Public		4
Revival, Exit and End to a Venture		4
	Total	60

Text Book:

1. Kumar, A. *Entrepreneurship: Creating and Leading an Entrepreneurial Organization*, New Delhi: Pearson Education, Latest Edition.

- 1. Roy, R. Entrepreneurship. New Delhi: Oxford University Press. Latest Edition.
- 2. Jain, P. C. *Handbook for New Entrepreneurs*. New Delhi: Oxford University Press, Latest Edition.

Course Title: Corporate Accounting-II Course Code: COM203

L	Т	Р	Credits
4	1	0	4

Course Objective: This course will help the students understand the advance topics in corporate accounting and they will also learn the accounts of specialised type of organisations like banking and insurance companies.

Learning Outcomes: After the completion of the course Students will be able to understand, prepare and use the financial Records of the companies and will know the Procedural Aspects for the different corporate restructures.

Unit A: Amalgamation	Hours
• Meaning of amalgamation	3
• Difference between amalgamation and absorption	2
• types of amalgamation	1
• Amalgamation in the Nature of Purchase and Merger	1
• Methods of purchase consideration and its computation by different methods (Concept of Transferor Company and Transferee Company)	3
Practical Applications	4
Unit- B Internal Reconstruction & Liquidation of Companies	
Meaning & significance of internal reconstruction	1
Causes and Entries of Reconstruction	1
• Preparation of Statement of Affairs,	3
• Liquidators final statement of Account,	3
• Disbursement of cash.	6
• Receiver for debenture holders and list of contributories	5
Unit-C Accounts of Banking Companies and Insurance Companies	
• Introduction to Banking regulation Act 1949	3
• Schedules for preparation of Accounts of Banking Companies	3
• Introduction to IRDA	4
• Schedules for preparation of Accounts of Insurance Companies	5
Unit –D Accounts of Holding Companies and Double Account System	
 Meaning and significance of holding Companies 	2
• Calculation of Capital & Revenue Profits	3

 Meaning of Double Account system Preparation of Revenue Account and Balance sheet for the electricity 	2
Companies	60

Text Book:

1. Mukherjee, A. and Hanif, M. *Corporate Accounting*, New Delhi: Tata McGraw-Hill Education, Latest Edition.

Reference Books:

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- 1. Maheshwari, S.N. and Maheshwari, S.K. *Corporate Accounting*. New Delhi: Vikas Publishing House Latest Edition.
- 2. Sehgal, A. and Sehgal, D. *Corporate Accounting*. New Delhi: Taxman Publication Latest Edition.

Course Title: Cost Accounting-II Course Code: COM205

L	Т	Р	Credits
4	1	0	4

Course Objective: This course aims at training the students in analysis of cost data for managerial decision making.

Learning Outcomes: After the completion of the course Students will be able to understand, prepare and use the Cost Accounts.

Unit-A Costing & Reconciliation	Hours
• Introduction, Meaning, Definition and Objectives of Service costing,	2
• Reconciliation of cost and financial accounting,	5
Absorption costing and marginal costing	5
Unit-B Cost volume profit analysis and Management Decisions	
Introduction; CVP Assumptions	2
• Uses Break-Even Analysis: BE Point and Margin of Safety;	2
• Graphical presentation of CVP Relationship; Profit Graph.	2
Marginal costing Techniques.	3
Marginal Cost and product Pricing;.	4
• Product Mix and Make or Buy Decisions, Shut down Decisions (simple Type).	4
Unit-C Differential cost, Standard costing, Budgetary control	
Standard Costs and Standard Costing; Uses, & Importance	3
Differences with Budgetary Control	2
Classification of Standards. Setting up Standards for Materials, Labour and Overheads	3
Analysis and computation of materials, Labour and Overhead Costs Variances.	2
Budgetary Control: Budget and Budgetary Control; The budget manual, principal budget factor, preparation and monitoring procedures,	2
preparation of functional budgets for operating and non- operating functions, cash budget, master budget, flexible budget,	5
Budget Variances.	3
Unit-D Cost audit, Pricing decisions Information systems, recording to	
 management and responsibility accounting Meaning & Features of Cost audit 	1
 Meaning relevance for pricing decisions 	1

	Total	60
•	Reporting to different levels of Management.	2
•	Performance Measurement of Business Center.	3
•	Centers of control, cost Centers, Revenue Center, Responsibility Center, Profit Center	2
•	Definition, Meaning, Principles, controllable and Non- controllable costs and	1
•	Meaning & Features of Information systems,	1

Text Book:

1. Lal, J. and Srivastava, S. *Cost Accounting*. Tata McGraw-Hill Education, Latest Edition.

- 1. Khan, M. Y. Cost Accounting. Tata McGraw-Hill Education, Latest Edition.
- 2. Horngren, C. T. *Cost Accounting: A Managerial Perspective*. Pearson Education, Latest Edition.

Course Title: Indirect Tax Laws Course Code: COM206

L	Т	Р	Credits
4	1	0	4

Course Objective: The course introduces the students to the indirect taxes in the Indian context. They should be able to file the tax returns for indirect taxes after undergoing this course.

Learning Outcome: The students after reading this course will be able to do the Indirect tax Calculation and administration in a better way.

Unit A:Introduction to Indirect Taxation and CST	Hours
• Definitions and meaning of Indirect Tax	2
• Incidence and levy of tax	2
• Determination of turnover and tax payable	1
• Registration of dealer,	3
• Forms under CST	4
Unit B: Central Excise	
 Definitions: Goods, Manufacture, Excisable goods. Classification of Goods 	2
• Nature and Contemporary Legislation for the same	3
• Liability for the central excise	2
 Determination of Tariff Headings, Valuation of Goods, Transaction Value 	3
• Manner and Payment of Duty and letter of Undertaking	4
 Interest, Penalty, Confiscation, Seizure, Duty Payment under protest, Refunds, Appeals, Excise Audit 	4
• Unit C: Service Tax	
• Extent. Definitions, Charge of Service Tax, Commencement and Application.	3
• Valuation of Taxable Services for Service Tax	2
• Valuation of Taxable Services for Changing Tax	2
• Payment of Service Tax.	1
Registration	5
• Furnishing of Returns	4
Unit D: Value Added Tax (VAT)	
• Definitions	2
• Turnover of purchase and turnover of sales.	1

•	Incidence of Tax	1
•	Tax liability Rate of tax on goods specified in schedule.	1
•	Registration	1
•	Returns and self assessments Audit of registered dealer	1
•	Deduction of tax at source Payment of tax	1
•	Tax audit under VAT	3
•	Administration, Collection, Enforcement (provisions), Assessment of VAT and other payments due to Change in rates of VAT and disclosure of information	2
	Total	60

Text Book:

1. Pathak, A. and Godiawala, S. *Business Taxation*. New Delhi: Tata McGraw-Hill Education, Latest Edition.

- 1. Nag, C. K. and Karmakar, C. *Direct and Indirect Tax*, New Central Book Agency, Latest Edition
- 2. Cope, J. M. Business Taxation, VNR International Co. Ltd, Latest Edition.

	L	Т	Р	Credits
Course Code: COM207	4	0	0	4

Course Objective: This course enables the students to learn the about the technicalities of auditing. They should be able to write an audit report based on sound principles of auditing after undergoing this course.

Learning Outcomes: After the completion of the course Students will be able to understand the audit requirements and auditing procedures in different types of institutions Unit-A (Introduction to Auditing) Hours

Unit-A	(Introduction to Auditing)	Hours
•	Introduction to Auditing- meaning, nature and objectives.	2
•	Types of Audit	2
•	Techniques	2
•	Audit planning and audit evidence	5
•	Evaluation of Internal Control System, Internal Control, Internal Check and Internal Audit	4
Unit-B	(Procedure of Auditing)	
•	Procedures of Auditing	2
•	Vouching	3
•	Audit of Personal Ledgers- Audit of Personal Ledgers (Debtors and Creditors)	2
٠	Appointment of Auditor, Qualification and Remuneration of an auditor	3
٠	Duties and liabilities of an auditor.	3
Unit-C	C (Valuation of Assets and Liabilities)	
•	Valuation of Assets and Liabilities- Verification, Methods of Valuation of Assets and Liabilities	4
٠	Cost Audit	1
٠	Management Audit	1
٠	Audit of banking companies, Insurance company, Branch Audit	2
٠	Audit Report and Certificate	4
•	Special Aspects of Audits in different Types of Institutions: Audit of Sole-proprietorship, Audit of Partnership Firm, Clubs, Educational Institutions and Charitable institutions	4
Unit- Repor	D (Auditing in Electronic Data Processing Environment and t Writing)	
•	Auditing in an EDP Environment (Application, Audit Approach, Problems and Control	5
•	Auditing in an EDP Environment-Computer assisted auditing techniques	3
•	Standards on Auditing	4
•	Report Writing	4

Text Book:

1. Basu, S. K. and Tripathi, A. Auditing. New Delhi: Pearson Education, Latest Edition

- 1. Kumar, R. and Sharma, V. *Auditing: Principles and Practice*. New Delhi: PHI, Latest Edition
- 2. Whittington, R. and Pany, K. *Principles of Auditing and Other Assurance Services*. New Delhi: Tata McGraw-Hill Education, Latest Edition
- 3. Loughran, M. Auditing for Dummies. New Delhi: Wiley and Sons, Latest Edition.

Course Title: Money, Banking and International Trade Course Code: ECO202

L	Т	Р	Credits
4	0	0	4

Objective: The course aims at providing an understanding of the nature and theories of money, banking operations and concepts come in the way of international trade. The main emphasis is laid on developing approach to handle foreign trade and operations related to money and banking.

Learning Outcome: After the completion of the course, the students will be familiarized with the understanding of the nature and theories of money, banking operations and concepts come in the way of international trade. In addition, students will be learned the conceptual framework related to money, banking and foreign trade.

Unit-1	Hours
Money: Introduction, Nature and functions; money and near money	2
Supply of money : mechanics of money supply creation; measures of money supply in India.	3
Demand for money: Fisher, Cambridge, Keynesian and Friedman theories.	6
Rate of Interest Determination ; factors affecting the level and structure of interest rates. Money and capital markets (introductory).	5
Unit II	
Commercial Banking: Functions, theories; credit creation. Commercial banking in India; Structure; Nationalisation: objectives, performance and evaluation.	3
Banking sector reforms: recommendations of Narasimham committee I and II	5
Central Banking: Meaning and functions, techniques of credit control with special reference to India, credit policy in India	5
Unit III	
Trade Theories and Commercial Policy: Theories of absolute advantage, comparative advantage and opportunity cost ; Heckscher-Ohlin theory of trade- its main features, assumptions and limitations :	4
Terms of trade (concepts and secular deterioration in terms of trade); Doctrine of reciprocal demand; Gains from trade-their measurement and distribution.	6
Commercial Policy: Rationale of protection; Tariff and non-tariff barriers to trade (quota, voluntary export restraints, export subsidies, dumping and international cartel); Tariff and quota (partial equilibrium analysis).	6
Unit- IV	

Balance of Trade and Balance of Payments : Concepts and components of balance of trade and balance of payments ; Equilibrium and disequilibrium in

balance of payments ; Various measures to correct deficit in the balance of payment ; Foreign trade multiplier.

Exchange Rate : Meaning, concept of equilibrium exchange rate and determination ; Fixed versus flexible exchange rates. 5

International Monetary System and International Institutions: Brettonwood

systems and its breakdown, International liquidity Special drawing rights, I.M.F.

Total 60

6

Reference Books:

1. Green, A. D. International Trade Policy, London: Macmillan Publishers Ltd, Latest Edition.

2. Heller, R. *International Trade Theory and Empirical Evidence*, New Delhi, Prentice Hall, Latest Edition.

3. Ingo, W. International Economics. New York: Ronald Press, Latest Edition.

4. Soderston, B. International Economics. New York: McMillan, Latest Edition.

5. Salvatore, D.L. *International Economics*. New Delhi: Prentice Hall, Upper Saddle River, Latest Edition.

6. Todaro, M. Economic Development, New York: Longman, Latest Edition.

7. Gupta, S.B. Monetary Planning for India, New Delhi: University Press. Latest Edition.

10. Cargill, T.F. *The Financial System and Monetary Policy*. English Wood Cliffs: Prentice Hall, Latest Edition.

Course Title: Strategic Management Course Code: MGT203

L	Т	Р	Credits
4	0	0	4

Course Objective: To develop an understanding of fundamental concepts in strategic management: the role of the general manager, the levels and components of strategy, competitive analysis, and organizational evolution.

Learning Outcomes: The participants will develop essential skills and knowledge peculiar to general management. They will appreciate the inter functional issues in organisation better after undergoing this course.

UNIT-A	Hours 15
Introduction to Strategic Management And Business Policy	
Hierarchy of Strategic Intent	
Environmental Appraisal	
Organisational Appraisal	
UNIT-B	15
 Corporate-Level Strategies: Concentration, Integration, and Diversification 	
 Corporate-Level Strategies: Internationalization, Cooperation, and Digitalization 	
• Corporate-Level Strategies: Stability, Retrenchment and Restructuring	
UNIT-C	15
Business-Level Strategies	
Strategic Analysis and Choice	
Activating Strategies	
UNIT-D	15
Structural Implementations	
Behavioural Implementation	
• Functional and Operational Implementation	
Strategic Evaluation and Control	
Total	60
Text Book:	

1. Kazmi, A. Strategic Management, New Delhi: Tata Mc Graw Hill, Latest Edition.

- 1. Hill, C. and Jones, R. G. *Strategic Management*, New Delhi: Cengage Learning, Latest Edition.
- **2.** John, P., Richard, R. and Amita, M. *Strategic Management*, New Delhi: Tata McGraw Hill, Latest Edition.

Batch 2015

DAV UNIVERSITY, JALANDHAR

Course Objective: The course is designed to introduce the students with various quantitative techniques which are of great importance for quantitative decision-making.

Learning Outcomes: At the end of the course a student should be able to handle the application of scientific methods, techniques and tools to problems involving the operations of a system so as to provide those in control of the system with optimum solution to the problem.

Unit – A

Course Title: Operations research-I

Course Code: COM301

Introduction to OR- Introduction & history of OR, Operations research in India, Nature of Operations research, Definition of operation research, Features of OR, OR & management decision making, Limitation of OR, Types of OR models, Principles of OR modeling, Typical applications of OR/scope of OR, Phases and processes of OR study/ methodology of, operation research and Techniques/ tools of operations research

Linear Programming: Problem Formulation & Graphical Method- Linear programming problems, History of LP, Definitions of LP, Basic requirements, Terminology of LP, Basic assumptions of LP, General form of LP problem, Applications of LP methods, Administrative applications of LP, Solution procedure of LPP, Formulation of LPP, Merits of LPP, Limitations of LPP, Convex set, Graphic method of solving LPP, Unbounded problem, Infeasible problem, Multiple optimal solutions

Simplex Method- Introduction, Steps in the solution of LPP by simplex method, Minimization problem by Big M method/Penalty method, Rules for simplex method for minimization problem, Simplex problem (Mixed constraints), Special cases in applying the simplex method, Two phase simplex method

Unit – B

Duality- Concept of duality in LPP, Formulation of the dual problem, Rules for constructing the dual problem, Primal-Dual relationship, Interpreting the Primal-Dual relationship, -Dual of the Dual is Primal, -Dual Simplex, Steps in Dual Simplex

Sensitivity Analysis- Sensitivity analysis, Limitations of Sensitivity analysis

Transportation Models- Introduction, Terminology used in Transportation model, Basic assumptions of model, Tabular presentation of model, Optimal solution of Transportation problem, Methods for initial basic feasible solutions-NWCM, LCM, VAM, Optimality Tests- Stepping stone method, Modified distribution method, Degeneracy in Transportation problem, Profit maximization in Transportation problem, Unbalanced Transportation problems, **Trans-Shipment Problem**

Hours

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Credits

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Unit – C

Assignment Models- Introduction, Mathematical Formulation, Hungarian method [Minimization case]/HAM, Steps to follow, Maximization case in Assignment Problems, **Travelling salesman Problems**, Un-balanced Assignment Problem, Air Crew assignment, Prohibited assignment/ Constrained assignment problem, LPP formulation of Assignment Problem **Queuing Theory-** Introduction, Features of Queuing system, Service system, Basic Notations, Queuing models- Probabilistic, Deterministic, Mixed **Inventory control-** Meaning, Inventory decisions, Types of Inventory, Factors affecting IC policy, Objectives of IC, Scope of IC, IC systems- P& Q, Inventory Models-Deterministic models (EOQ), Price break approach, Safety stocks- factors & methods, Approaches to IC- ABC, VED etc **Unit – D**

Game Theory- Introduction, Significance of Game theory, Essential features of Game theory, Limitations Game theory, Strategy & Types of strategy, The Maximin-Minimax principle, Saddle point, Types of problems-Games with pure strategies, Games with mixed strategies (8 methods), Limitations of Game theory

Network Analysis- PERT and CPM- Introduction, History of PERT & CPM analysis, Objectives of Network Analysis, Applications of Network Model, Terminology or Concepts used, Errors in Network Logic, Rules to frame a Network, Fulkerson's Rule to numbering of events, Stages of project management, Activity Times & Critical Path Computation of Critical Path Slack & Float, PERT- Steps & computing variance, Merits & demerits of PERT, CPM- Time estimating & Limitations, Comparison between PERT & CPM, Project Cost analysis- Direct & indirect costs, The lowest cost schedule, Crashing of jobs, Allocation & Leveling of resources (through CPM)

Decision Theory- Introduction, Components- Act, Event & Outcome, Types of decision making- Certainty, Risk, Uncertainty, Decision making under Risk, Decision making under Uncertainty, Decision Tree Diagram, Standard Symbol

Reference Books:

1. Kalavathy, S. Operations Research. New Delhi: Vikas Publishing House, Latest Edition.

2. Kapoor, V.K. Operations Research, New Delhi: Sultan Chand & Sons, Latest Edition.

3. Paneerselvam, R. Operations Research, New Delhi: Prentice Hall of India, Latest Edition.

4. Sharma, J.K. *Operations Research: Theory and Applications*, New Delhi: Macmillan India Ltd, Latest Edition.

5. Taha, H.A. *Operations Research: An Introduction* New Delhi: Prentice Hall of India, Latest Edition.

6. Vohra, N.D. *Quantitative Techniques in Management*. New Delhi: Tata McGraw Hill Publishing Company Ltd, Latest Edition.

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5

5

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4

Total 60

Course Title: Operations Research-I Course Code: COM301

L	Т	Р	Credits
4	1	0	4

Course Objective: The course is designed to introduce the students with various quantitative techniques which are of great importance for quantitative decision-making.

Learning Outcomes: At the end of the course a student should be able to handle the application of scientific methods, techniques and tools to problems involving the operations of a system so as to provide those in control of the system with optimum solution to the problem.

Unit – A

Introduction to OR- Introduction & history of OR, Operations research in India, Nature of Operations research, Definition of operation research, Features of OR, OR & management decision making, Limitation of OR, Types of OR models, Principles of OR modeling, Typical applications of OR/scope of OR, Phases and processes of OR study/ methodology of, operation research and Techniques/ tools of operations research

Linear Programming: Problem Formulation & Graphical Method- Linear programming problems, History of LP, Definitions of LP, Basic requirements, Terminology of LP, Basic assumptions of LP, General form of LP problem, Applications of LP methods, Administrative applications of LP, Solution procedure of LPP, Formulation of LPP, Merits of LPP, Limitations of LPP, Convex set, Graphic method of solving LPP, Unbounded problem, Infeasible problem, Multiple optimal solutions

Simplex Method- Introduction, Steps in the solution of LPP by simplex method, Minimization problem by Big M method/Penalty method, Rules for simplex method for minimization problem, Simplex problem (Mixed constraints), Special cases in applying the simplex method, Two phase simplex method

Unit – B

Duality- Concept of duality in LPP, Formulation of the dual problem, Rules for constructing the dual problem, Primal-Dual relationship, Interpreting the Primal-Dual relationship, -Dual of the Dual is Primal, -Dual Simplex, Steps in Dual Simplex

Sensitivity Analysis- Sensitivity analysis, Limitations of Sensitivity analysis

Transportation Models- Introduction, Terminology used in Transportation model, Basic assumptions of model, Tabular presentation of model, Optimal solution of Transportation problem, Methods for initial basic feasible solutions-NWCM, LCM, VAM, Optimality Tests- Stepping stone method, Modified distribution method, Degeneracy in Transportation problem, Profit maximization in Transportation problem, Unbalanced Transportation problems, **Trans-Shipment Problem**

Hours

3

6

7

3

3

8

Unit – C

Assignment Models- Introduction, Mathematical Formulation, Hungarian method [Minimization case]/HAM, Steps to follow, Maximization case in Assignment Problems, **Travelling salesman Problems**, Un-balanced Assignment Problem, Air Crew assignment, Prohibited assignment/ Constrained assignment problem, LPP formulation of Assignment Problem **Queuing Theory-** Introduction, Features of Queuing system, Service system, Basic Notations, Queuing models- Probabilistic, Deterministic, Mixed **Inventory control-** Meaning, Inventory decisions, Types of Inventory, Factors affecting IC policy, Objectives of IC, Scope of IC, IC systems- P& Q, Inventory Models-Deterministic models (EOQ), Price break approach, Safety stocks- factors & methods, Approaches to IC- ABC, VED etc **Unit – D**

Game Theory- Introduction, Significance of Game theory, Essential features of Game theory, Limitations Game theory, Strategy & Types of strategy, The Maximin-Minimax principle, Saddle point, Types of problems-Games with pure strategies, Games with mixed strategies (8 methods), Limitations of Game theory

Network Analysis- PERT and CPM- Introduction, History of PERT & CPM analysis, Objectives of Network Analysis, Applications of Network Model, Terminology or Concepts used, Errors in Network Logic, Rules to frame a Network, Fulkerson's Rule to numbering of events, Stages of project management, Activity Times & Critical Path Computation of Critical Path Slack & Float, PERT- Steps & computing variance, Merits & demerits of PERT, CPM- Time estimating & Limitations, Comparison between PERT & CPM, Project Cost analysis- Direct & indirect costs, The lowest cost schedule, Crashing of jobs, Allocation & Leveling of resources (through CPM)

Decision Theory- Introduction, Components- Act, Event & Outcome, Types of decision making- Certainty, Risk, Uncertainty, Decision making under Risk, Decision making under Uncertainty, Decision Tree Diagram, Standard Symbol

Total 60

5

5

5

4

7

4

Reference Books:

1. Kalavathy, S. Operations Research. New Delhi: Vikas Publishing House, Latest Edition.

2. Kapoor, V.K. Operations Research, New Delhi: Sultan Chand & Sons, Latest Edition.

3. Paneerselvam, R. Operations Research, New Delhi: Prentice Hall of India, Latest Edition.

4. Sharma, J.K. *Operations Research: Theory and Applications*, New Delhi: Macmillan India Ltd, Latest Edition.

5. Taha, H.A. *Operations Research: An Introduction* New Delhi: Prentice Hall of India, Latest Edition.

6. Vohra, N.D. *Quantitative Techniques in Management*. New Delhi: Tata McGraw Hill Publishing Company Ltd, Latest Edition.

Course Title: Direct Tax Laws-I Course Code: COM 303

L	Т	Р	Credits
4	1	0	4

Course Objective: To gain knowledge of the provisions of Income - tax including Rules pertaining there to, relating to the following topics and to develop ability to calculate taxable Income of 'Individual', 'Hindu Undivided Family' and 'Firm' assesses.

Learning Outcome: The students after reading this course will be able to do the tax Calculation and administration in a better way

Unit-A Con	cepts and Definition	Hours
• History	y of Income Tax in India	1
• Introdu	action to DTC	2
• Fundar 1961	mental Concepts and definitions under Income Tax Act	2
• Rates of	of taxes	2
• Basis o	of charge	2
• Reside	ential status and scope of total income	3
• Income	e Exempt from tax - Capital & Revenue	3
Unit- B Head	s of Income: Salaries & House Property:	
• Salarie	es: Chargeability	3
• Allowa	ances and Taxability	2
• Perquis	sites - Valuation of perquisites	3
Provide	ent Funds	1
• Deduct	tion from salaries (Theory & Advanced problems).	1
• Income proper	e from House Property: Annual Value-Self occupied ty	3
• let out	t property-deemed to be let out property	5
• Permis	ssible deductions. (Theory & Advanced problems).	4
Unit-C Heads Other Source	s of Income : Business & Profession, Capital Gains &	
• Meanin	ng of Business Profession	2
• deduct	ions expressly allowanced-Specific disallowances	1
• Metho	d of accounting - Maintenance of Books of Account -	3
Capital	l Gains: Meaning, Types and Exemptions	4
	e from Other Sources: Chargeability - Deductions - nts not deductible	3
Unit D:Deduc	ctions and Tax Liability	
• Deduct	tions from Gross Total Income and	3

Rebates and Reliefs, Agricultural Income	3
Calculation of Tax Liability	4
Total	60

Text Book:

1. Lal, B. B. Income Tax. New Delhi: Pearson Education, Latest Edition.

- 1. Singhania, V.K. and Singhania, K. *Direct Tax Law and Practice*. New Delhi: Taxmann Publication, Latest Edition.
- 2. Pathak, A. and Godiawala, S. *Business Taxation*. New Delhi: Tata McGraw-Hill Education, Latest Edition .
- 3. Nag, C. K. and Karmakar, C. *Direct and Indirect Tax*, New Central Book Agency, Latest Edition.
- 4. Ahuja, G and Gupta, G. *Systematic Approach to Taxation*. New Delhi: Bharat Publishing House, Latest Edition.

Course Title: Computerized Accounting Course Code: COM307

L	Т	Р	Credits
0	0	3	3

Course Objective: This course is aimed at providing the training in computerised accounting software packages like TALLY.

Course Input: Students will undergo practice/training for the designated software in the computer lab in addition to theory lectures/demonstration in lab.

Unit – A (Introduction and Journal Entries)	Hours
• Introduction, Foundation and Basics of Tally	5
Group creation	3
Procedure of Accounting Entries by Tally	4
• Entries of Accrual Concept- Entries of outstanding, prepaid, accrued and	5
pre-received items	
Unit- B (Tally Relating to Manufacturing, Voucher and Salaries)	
• Voucher	3
Manufacturing	4
Computing Wages and Salaries	4
Unit- C (BRS and Depreciation)	
Bank Reconciliation Statement	5
Depreciation- Charging Depreciation on Assets	5
Unit- D (Budgeting)	
Budgets- Preparation of Budgets by Tally	7
	45

Text Book:

1. Kogent. Learning Solutions Inc. *Tally 9 in Simple Steps*. New Delhi: Wiley, Latest Edition.

Course Title: Financial Management-I Paper Code: MGT301

L T		Р	Credit	
4	1	0	4	

Course Objective: This course aims to build understanding of the central ideas and theories of modern finance and to develop familiarity with the analytical techniques helpful in financial decision making.

Learning Outcomes: After undergoing this subject, students will have sufficiently good hold over the basics of finance to pursue specialised courses in finance and providing best financial services.

UNIT-A Hours 2 • Financial Management: An Overview, Nature, scope and objectives of financial management. Financial decision making and types of financial decisions. Finance as a strategic function. Role of finance manager. 3 • Agency problem. Stock price maximization and agency costs. Alternatives to stock price maximization. Stakeholders' wealth maximization. Risk-return framework for financial decision making. The Time Value of Money. Calculation of Rate of Interest, Present 4 Value. Future Value. Importance of time value for money in taking financial decisions. • The Cost of Capital. Cost of debentures, cost of equity. Cost of 4 preference shares and cost of retained earnings. 2 An overview of cost of capital specific and WACC and its practical • application **UNIT-B** • Meaning and significance of Financial and operating leverage and 2 evaluation of financial plans (EBIT-EPS analysis). • Capital Structure and Firm Value 2 5 • Theories of capital structure-NI, NOI, MM Hypothesis without and with corporate taxes, 2 • Capital Structure Decisions Pecking order theory, Signalling theory and effect of information asymmetry on capital structure. Optimal capital structure. Determinants of Capital structure in practice. Practical application of the theories of capital structure 3 UNIT-C • Valuation of Bonds and Stocks. Features of bonds, types of Bonds. 4 Cash flow of the Bond. Pricing of Bonds 4 • . Features of equity and methods of valuation of equity. 5 • Dividend Policy and Firm Value Forms of dividends. Theories of

relevance and irrelevance of dividend in firm valuation (Walter's

model, Gordon's Model, MM Hypothesis. smooth stream dividend policy etc.)

• Dividend Decision. Relevance of dividend policy under market imperfections. Traditional and Radical position on dividend. Issues in dividend policy. Types of dividend polices in practice (constant rupee dividend policy, constant dividend payout policy. Determinants of dividend policy

UNIT-D

- Working Capital Policy. Concept and types of working capital. 2 Operating and cash cycle.
- Estimation of working capital requirement. Working capital 4 financing. Determinants of working capital.
- Components of working capital management. Cash management.
 Cash and Liquidity Management. Baumol's Model Miller-Orr Model of managing cash. Receivables management
- Inventory Management dimensions of credit policy of a firm and 4 evaluation of credit policies; credit analysis. Inventory management

Total: 60

3

Text Book:

1. Srivastava, R. and Misra, R. *Financial Management*, New Delhi: Oxford University Press, Latest Edition.

- 1. Jain, K., Khan, Y. M., Jain, K. P. and Khan, Y. M. *Basic Financial Management*, New Delhi: Tata McGraw-Hill Education, Latest Edition.
- 2. Horne. V. and Dhamija, S. *Financial Management and Policy*, New Delhi: Pearson Education, Latest Edition.
- 3. Chandra, P. *Financial Management: Theory and Practice*, New Delhi: Tata McGraw Hill Education, Latest Edition.

Course Title: Operations Research-II Course Code: COM302

L	Т	Р	Credits
4	1	0	4

Course Objective: The course is designed to introduce the students

with various quantitative techniques which are of great importance for quantitative decisionmaking.

Learning Outcomes: At the end of the course a student should be able to handle the application of scientific methods, techniques and tools to problems involving the operations of a system so as to provide those in control of the system with optimum solution to the problem.

TI:4 A	
Unit – A Queuing Theory- Introduction, Features of Queuing system, Service system,	Hours 8
Basic Notations, Queuing models- Probabilistic, Deterministic, Mixed	0
Inventory control- Meaning, Inventory decisions, Types of Inventory, Factors affecting IC policy, Objectives of IC, Scope of IC, IC systems- P& Q, Inventory	8
Models-Deterministic models (EOQ), Price break approach, Safety stocks-	0
factors & methods, Approaches to IC- ABC, VED etc	
Unit – B Replacement Theory- Introduction, Failure mechanism of items- Gradual &	
Sudden, Assumptions of Replacement Theory & Replacement decisions, Types	
of Replacement problems, Replacement Policy for item deteriorating gradually	10
with use of time (without change in money value), Replacement Policy for item deteriorating gradually with use of time (with change in money value),	
Replacement Policy for item breaking down suddenly- Individual & Group	
Policy, Staff Replacement Decision Theory- Introduction, Components- Act, Event & Outcome, Types of	
decision making- Certainty, Risk, Uncertainty, Decision making under Risk,	4
Decision making under Uncertainty, Decision Tree Diagram, Standard Symbol	
Unit – C	
Dynamic Programming: Introduction, Need, Features, Procedure, Shortest	5
Route Problem Applications Integer Programming: Introduction, Model Formulation, Cutting Plane	5
Method, Graphical Method and Branch & Bound Method	C
Goal Programming: Introduction, Model Formulation-LGPP, Model	5
Formulation - Example, Graphical Method, Modified Simplex Method	
Unit – D	
Sequencing Models: Introduction, Taxonomy Of Sequencing Models,	
Processing n Jobs Through Two Machines, Processing n Jobs Through Three	4 hours
Machines, Processing 2 Jobs Through m Machines	
Simulation Models: Introduction, Steps In The Simulation Process, Merits & Demerits, Monte-Carlo method, The Lajwaab Bakery Shop Problem, Simulation	7 hours
and Inventory Control, Simulation And Queuing System, Simulation And	/ 110015
Capital Budgeting, Limitations of Simulation	
Nonlinear Programming: Introduction, Introduction To Quadratic	4 1
Programming, Quadratic Simplex Method, Separable Programming, Separable	4 hour

Programming-Example

Reference Books:

1. Kalavathy, S., Operations Research, New Delhi, Vikas Publishing House, Latest Edition.

2. Kapoor, V.K., Operations Research, New Delhi, Sultan Chand & Sons, Latest Edition.

3. Paneerselvam, R., Operations Research, New Delhi, Prentice Hall of India, Latest Edition

4. Sharma, J.K., Operations Research: Theory and Applications, New Delhi, Macmillan India Ltd., Latest Edition.

5. Taha, H.A., Operations Research: An Introduction, New Delhi, Prentice Hall of India, Latest Edition.

6. Vohra, N.D., Quantitative Techniques in Management, New Delhi, Tata McGraw Hill Publishing Company Ltd., Latest Edition.

7. Chawla, Gupta & Sharma (2009), "Operations Research", New Delhi, Kalyani Pub., Latest Edition.

Course Title: Direct Tax Laws-II Course Code: COM304

L	Τ	Р	Credits
4	1	0	4

Course Objective: This course will train the students in assessment of different types of tax payers update them about the rules and regulations of Income Tax Act.

Learning Outcome: The students after reading this course will be able to do the tax administration in a better way.

Unit A: Assessment		
Assessment of Agricultural Income	2	
Assessment of Individuals	2	
• Assessment of HUF	1	
Assessment of Firms	1	
Assessment of Companies	2	
Assessment of Cooperative Societies	3	
Assessment in case of special provisions	3	
Unit B: Income-Tax Authorities , Procedure for Assessment		
Central Board of Direct Taxes	1	
• Director General of income tax	1	
Assessing Officer	1	
Meaning of Assessment	2	
Enquiry before assessment	1	
• Estimation by the valuation officer in certain cases	2	
Kinds of assessment	3	
• Reassessment	3	
Rectification of Mistake	3	
Unit C: Appeals and Revision, Penalties, Offences and Prosecutions		
• Judicial Authorities	3	
• Jurisdiction appeals	2	
Appellate Tribunal	1	
Procedure in appeal to High court and supreme Court	2	
Types of Penalties	1	
Powers to Waive Penalty	4	
Procedure for levying Penalty	3	

Unit D: TDS Advance tax and Collection and Recovery of Tax,

Refur	nds		
٠	Systems for collecting tax		1
٠	Scheme of TDS		2
٠	TDS for salary and other heads		1
٠	Notice of Demand		1
٠	Assesses in default		1
٠	Tax Recovery officer		3
•	Tax Clearance certificate		2
٠	Refund Procedure		2
		Total	60

Text Book:

1. Lal, B. B. Income Tax. New Delhi: Pearson Education, Latest Edition.

- 1. Singhania, V.K. and Singhania, K. *Direct Tax Law and Practice*. New Delhi: Taxmann Publication, Latest Edition.
- 2. Pathak, A. and Godiawala, S. *Business Taxation*. New Delhi: Tata McGraw-Hill Education, Latest Edition .
- 3. Nag, C. K. and Karmakar, C. *Direct and Indirect Tax*, New Central Book Agency, Latest Edition.
- 4. Ahuja, G and Gupta, G. *Systematic Approach to Taxation*. New Delhi: Bharat Publishing House, Latest Edition.

Course Title: Management Accounting-II Course Code: COM306

L	Т	Р	Credits
4	1	0	4

Course Objective: This course trains the students in applying the concepts of cost and financial accounting for analysis purpose to generate meaningful reports for the top level management for decision making.

Learning Outcomes: After studying this course, students will be able to interpret and compare Cost and Financial Accounting results to take meaningful decisions for the business units.

Unit – A	Hours
Inventory management	5
Cash management	5
Receivable management	5
Unit- B	
Social accounting	4
Human Resource accounting	4
• Recent trends in published accounts	4
Unit – C	
Management control process	5
Balance score card	3
• Economic value added	5
Measures of performance evaluation	3
Unit- D	
Target Costing	5
Activity Based Costing System	2
• Life Cycle costing	5
• Value chain analysis	5
Total	60

Text Book:

1. Khan, M. Y. and Jain, P. K. *Management Accounting*. New delhi. Tata McGraw-Hill Education., Latest Edition.

- 1. Horngren, C. T., Sundem, G. L., Stratton, W. O. and Schatzberg, J. *Introduction to Management Accounting*. New delhi. Pearson Education, Latest Edition.
- 2. Sekhar, R. C. and Rajagopalan, A. V. *Management Accounting*. New delhi. Oxford University Press, Latest Edition.

Course Title: Financial Management-II Course Code: MGT302

L	Т	Р	Credits
4	1	0	4

Course Objective: This course aims to build understanding of the central ideas and theories of modern finance and to develop familiarity with the analytical techniques helpful in financial decision making.

Learning Outcomes: After undergoing this subject, students will have sufficiently good hold over the basics of finance to pursue specialised courses in finance.

Unit-A		
Financial Management An overview	2	
Financial Management And Accounting	1	
Financial Objectives and organisational Strategy	2	
Sources of Long Term Finance	2	
Raising Long Term Finance	2	
• Concepts and tools used in measuring risk and return	3	
Unit-B		
• Capital Budgeting: meaning, significance and process. Estimation of Project Cash Flows	of 4	
Capital Budgeting: Extensions	1	
• Understanding different types of projects	1	
• Payback Period method, Accounting Rate of Return	1	
• Techniques of Decision making: Non-discounted and Discounted Cas flow Approaches	sh 2	
 Net Present Value, Profitability Index, Internal Rate of Return, Discounted Payback Period., 	3	
• Ranking of projects with unequal lives. Capital Rationing (Elementary Level).	2	
Risk Analysis in Capital Budgeting	3	
Ranking of competing projects	2	
Unit-C		
Meaning And definitions of mergers and Acquisitions	2	
• Synergies and Advantages from M&A	2	
M&A Cost Benefit Analysis	3	
• Merger as a capital Budgeting decision	3	
• Leasing and hire purchase (Features and Types)	3	

Unit-D

	Total	60	
•	Bank financing: recommendations of Tandon committee and Chore committee		
•	Financing current assets and Strategies of financing	2	
•	Project Finance, Hybrid Financing	3	
•	Asset pricing Models: Capm, Measuring Beta, Arbitrage pricing theory, CML and SML	4	
•	Portfolio Theory : Portfolio Return, Portfolio Risk, Optimum Portfolio		

Text Book:

1. Srivastava, R. and Misra, R. *Financial Management*. New Delhi: Oxford University Press, Latest Edition.

- 1. Jain, K., Khan, Y. M., Jain, K. P. and Khan, Y. M. *Basic Financial Management*. New Delhi: Tata McGraw-Hill Education, Latest Edition.
- 2. Horne, V. and Dhamija, S. *Financial Management and Policy*. New Delhi: Pearson Education, Latest Edition.
- 3. Chandra, P. *Financial Management: Theory and Practice*, New Delhi: Tata McGraw Hill Education, Latest Edition.

BANKING AND INSURANCE

Course Title: Banking and Insurance Laws Course Code: COM351

L	Т	Р	Credits
3	1	0	3

Course Objective: This course involves a study of laws related banking and insurance industries. It will equip the students to work comfortably in banking and insurance industry.

Learning Outcomes: After studying this course, students will be able to understand how the banking and insurance industries are affected by legal environment and learner will be equipped with abilities to understand these laws and reflect on current legal issues.

Unit – A

Relationship between banker and customer	1
• Law and procedure governing banking instruments	2
• Management of assets- liabilities in commercial bank	2
• Lending policies, Risk and profitability planning	2
Law relating to Banking Regulation	3
• bankers' book evidence	1
• Recovery of debts due to banks and financial institutions.	2
Unit- B	
Life insurance- law relating to Life Insurance	2
• general principles of life insurance contract	3
• proposals and policy	2
• assignment and nomination	2
• title and claims	1
• concept of trusts in life policy	1
• Life Insurance Corporation - role and functions.	2
Unit- C	
• General insurance: law relating to general insurance	3
different types of general insurance	1
• general insurance and life insurance	1
• nature of fire insurance; various types of fire policy; subrogation; double	4
insurance; contribution; proximate cause; claims and recovery	
Unit- D (Financial Statement Analysis of Equity Information and other Long	
Term Decisions)	

•	Accident and motor insurance: Nature, disclosure, terms and conditions	2
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• claims and recovery, third party insurance, compulsory motor vehicle	4
insurance, accident insurance	
• Deposit and credit insurance: nature, terms and conditions, claim,	2
recovery, etc	
• public liability insurance; emergency risk insurance	2
	45

Text Book:

1. ICSI, Banking and Insurance: Law and Practice, Taxmann, Latest Edition.

Reference Books:

- 1. Gordon, E. and Natarajan, K. *Banking Theory, Law and Practice*. Mumbai: Himalaya Publishing House (P) Ltd, Latest Edition.
- 2. Aggarwal, O.P. *Principles and Practices of Banking and Insurance*. Mumbai: Himalaya Publishing House (P) Ltd, Latest Edition.

Course Title: Financial Institutions and Markets Course Code: COM352

L	Т	Р	Credits
3	1	0	3

Course Objective: The course aims at explaining the working and peculiarities of Indian financial system and institutions constituting the financial system. It also deals with different types of markets associated with a variety of financial instruments.

Learning Outcomes: After studying this course students will be able to understand and analyse different financial instruments as per requirement of the business unit.

Unit – A (Overview of Financial System and Details of Banking Industry)	Hours
• Overview of the Financial System- Introduction, Components of	4
Financial System, functions	
Financial Market Reforms	2
• Structure of Central Banks and the Federal Reserve System- Reserve	3
Bank of India	
Conduct of Monetary Policy- Tools, Goals, Strategy, and Tactics	3
• Banking and the Management of Financial Institution, Commercial	4
Banking Industry- Structure and Competition, Savings Associations and	
Credit Unions. Regional Rural Banks, Co-operative Banking, Credit	
Creation	
Regulation of industry, Problems and Policies of Allocation of	2
Institutional Credit	
Unit- B (Financial Markets)	
• The Money Markets – Meaning, Functions, Instruments, Recent Trends	2
The Capital Market, Mortgage Markets, Bond Market	4
Government Securities Markets	2
• SEBI- Objectives and Functions, Unregulated Credit markets in India	3
Unit- C (Other Financial Sources)	
Non- Banking Financial Companies, Development Banks	3
• The Mutual Fund Industry, Insurance Companies, Security Brokers and	4
Dealers	
Venture Capital Firms	3
Unit- D (Foreign Exchange Markets)	
• Foreign Exchange Markets – Introduction, recent Developments,	3
Problems. Convertibility	

•	Risk Management in Financial Institutions, Hedging with Financial	2	
	Derivatives		
•	Interest Rates in India	1	
		45	

Text Book:

1. Mishkin, F. S. and Eakins, S. G. *Financial Markets and Institutions*. New Delhi: Pearson Education, Latest Edition.

Reference Books:

- 1. Viney and Christopher. *Financial Institutions Instruments and Markets*. New Delhi: Tata McGraw-Hill Education, Latest Edition.
- 2. Gurusamy, S. *Financial Markets and Institutions*. New Delhi: Tata McGraw-Hill Education, Latest Edition
- 3. Berton, M., Nesiba, R. and Brown, B. *An Introduction to Financial Markets and Institutions*. M.E Sharpe, Latest Edition.

Course Title: Forex Management Course Code: COM355

L	Т	Р	Credits
3	1	0	3

Course Objective: This course introduces the students about working of Forex management. They will learn how to form and manage the company as per the Indian law.

Learning Outcomes: After studying this course students will be able to understand how companies are affected by legal corporate environment and learner will be equipped with abilities to understand company laws and reflect on current legal issues.

Unit – A (Nature of Company)	Hours
Foreign exchange markets- Introduction and Types	2
Transactions and Quotation of Foreign Exchange Rates	1
Official and Free Market Rates, Cross Rates and Forward Rates	4
• Determination of Exchange Rates, Triangular Arbitrage	3
Unit- B	
Currency Futures- Introduction, Future Contract and Market Operations	2
Currency Futures & Options- Spot Exchange Rate, Future Contracts	3
and Future Prices, Future options	
Currency Swaps- Introduction, Structure, Swap Risk	5
Unit- C	
Economic Fundamentals and their importance	4
Financial and Socio Political Factors	5
Corporate Exposure Management: Strategies for Management of	4
Economic Exposure	
Unit- D	
Tax Treatment	5
Foreign Direct Investment	4
Interest Rate Derivatives	3
Total	45

Text Book:

1. Cheol, S. E. and Bruce G. R. *International Financial Management*. New Delhi: Tata McGraw Hill, Latest Edition.

Reference books:

- 1. Apte, P.G. *International Financial Management*. New Delhi: Tata McGraw Hill, Latest Edition.
- 2. Shapiro and Alen, *Multinational Financial Management*. New Delhi: Wiley, Latest Edition.
- 3. Eiteman, K. D. *Multinational Business Finance*. New Delhi: Pearson Education, Latest Edition.

Course Title: Personal Financial Planning Course Code: COM356

L	Т	Р	Cr
3	1	0	3

Course Objectives: Broad coverage of personal financial decisions, including basic financial planning, tax issues, managing savings and other liquid accounts, buying a house, the use of credit, insurance, managing investments and saving for retirement.

Learning Outcomes: Students will be able to make sound decisions relating to a personal financial plan, understand budgeting, savings alternatives, and tax planning as they relate to individuals. They will be able to understand the use of credit, insurance, long term investment and purchasing decisions as they relate to individuals.

UNIT-A	Hours
Concept of Financial Planning	4
Components of financial planning	4
• Precautions in financial planning	2
UNIT-B	
Meaning of risk	4
• Types of risks	4
• Difference between risk and uncertainty	1
Balancing of risk	1
Managing Investment Risk	1
Measuring Investment Returns	1
UNIT-C	
Investment Strategies	1
Insurance Planning	3
Retirement Planning	4
• Tax and Estate Planning	3
UNIT-D	
Investment Vehicles	3
• Importance and strategies for investment vehicles	3
Regulatory Environment	3
• Ethical Issues in personal financial planning	3
Total	45

Text Book:

1. NISM, Workbook of Certified Personal Financial Advisor (CPFA) Examination, SEBI, Latest Edition.

Reference Books:

- 1. Kapoor, J. Personal Finance. New Delhi: Tata McGraw Hill, Latest Edition.
- 2. Maudra, J. Personal Finance. New Delhi: Pearson Education, Latest Edition.

MARKETING

Course Title: Retail Management Course Code: COM357

L	Т	Р	Credits
3	1	0	3

Course Objective: The course is designed to give in-depth understanding of all aspects of retail business. This course provides an understanding of retailing as an economic and social process.

Learning Outcomes: At the end of the course a students should be able to identify and analyse key trends, opportunities and problems in local and regional retail environments; research, define and evaluate retail for given products and product ideas, and services; specify products rigorously, match them with corresponding markets, and outline appropriate retailing strategies.

 Unit – A Retailing Environment: An overview: Introduction, Evolution & Challenges of Retailing; Types of Retailers. Ethical & Security Issues in retailing, Retailing in other countries, opportunity in Retailing, multichannel retailing. Unit – B 	Hours 4 5
 Strategic Retail Planning: Strategic Retail Planning Process; Understanding the Retail Customer; Delivery value through retail formats; Role of Customer services and Relationship Marketing in Retail, Retail location & Site decision. Retail buying. Retail Market Segmentation, Evaluating Areas for location. Unit – C 	5 6
 Retail Mix: Product Merchandise; Pricing decisions in retailing; Promotion & Communication Mix in Retail and Multi-channel retailing, managing retail services; Category management. Merchandise management process overview, considerations in setting up retail prices; Store design objectives. Unit – D 	6 5
Retail Operations : Supply chain management & vendor relation's role in Retail; Management of Human Resources; Financial Management Issues in Retail; The strategic profit model, the profit path.	6
Store operations - size & place allocation, Store Maintenance, Inventory Management; FDI in Retailing.Reference Books:	8 45

1. Berman and Evans. Retail Management. New Delhi: Practice Hall, Latest Edition.

2. Levy and Weitz. Retailing Management. New Delhi: Tata McGraw Hill, Latest Edition.

3. Dunne, Lusch and Gahle. *Retailing*. New Delhi: Cengage learning, South Western, Latest Edition.

4. Dairs and Ward. Managing Retail Consumption. New Delhi: John Wiley & Sons.

5. Bajaj, C. Retail Management. New Delhi: Oxford Publication, Latest Edition.

6. Pradhan, C. Retailing Management. New Delhi: Tata McGraw Hill, Latest Edition.

7. Varley, R. Retail Management. Noida: Macmillan, Latest Edition.

Course Title: Consumer Behaviour Course Code: COM 358

L	Т	P	Cr
3	1	0	3

Course Objective:

Based on the understanding of Consumer behavior, the students are expected to design the strategy. The objective of this course is to acquaint the students with various factors effecting consumer behavior and to help them understand the process of consumer buying.

Learning Outcome:

Students will learn the basics to judge the consumer perception and consumer buying behaviour which in turn will enhance their decision making ability.

Unit- A

Introduction to Consumer Behaviour: Consumer Culture, Consumer Behaviour, Consumer and society, Market Segmentation: meaning and bases of segmentation, Effective targeting, Individual Determinants of Consumer Behaviour: Personality: Theories, Product Personality, Self, Self image, Vanity

Unit- B

Motivation: Nature and Types of Motives, Types of Needs, Motivational theories, Consumer Perception: Concept and Elements of Perception, Dynamics of perception, Consumer Imagery, Perceived Risk, Consumer Learning: Elements of learning, Behavioural and Cognitive Learning Theories, Consumer Attitude: Functions of Attitude, Attitude Theories: Tricomponent, Multi attribute and Cognitive Dissonance, Attitude formation, Attitude **Change Strategies**

Unit- C

(11)

(11)

(12)

External Influences on Consumer Behaviour: Group behaviour: Meaning and types of group, Influence of Reference Groups, Family decision making, Family Life Cycle, Culture: Values and Norms, Characteristics and Affect on Consumer Behaviour, Types of sub culture, Cross cultural consumer, Social Class: Categories, Measurement and Applications of Social Class (11)

Unit- D

Consumer Influence and diffusion of Innovation: Types of Innovation, Diffusion process, models, Diffusion through word of mouth. Consumer Research: Introduction, process, types. Consumption and Post purchase behaviour: Type of purchase decisions, Consumer satisfaction, and Customer loyalty.

Text Books:

1. Schiffman, L.G. and Kanuk, L.L. Consumer Behavior, New Delhi: Pearson Education, Latest Edition.

2. Kumar, D. Consumer Behaviour, New Delhi: Oxford University Press, Latest Edition. **Reference Books:**

1. Loudon, D. and Bitta, D. Consumer Behaviour. New Delhi. Tata McGraw Hill, Latest Edition.

2. Assael, H. Consumer Behaviour in Action. New Delhi: Cengage Learning, Latest Edition.

3.Blackwell, R.D., Miniard, P.W. and Engel, J.F. Consumer Behaviour. New Delhi: Cengage Learning, Latest Edition.

Course Title: E-Business		Т	Р	Credits
Course Code: COM359	3	1	0	3

Course Objective: The course is designed to introduce the students with the importance and techniques used in E-business and also give knowledge of technology in E-business by highlighting its core application areas.

Learning Outcomes: At the end of the course a student should be able to use electronic commerce, electronic payment systems, and digital marketing

Unit – A	Hours
Marketing in the Digital world E-marketing, Online marketing mix, The online consumer, CRM in a Web 2.0 world Unit – B	10
Business Drivers in the Virtual World Creating E-business Plan, Design and Development of Business Website, Social Media, Online Branding, Traffic Building, Web Business Models, E-commerce Unit – C	15
Online Tools for Marketing Engagement Marketing through Content Management, Online Campaign Management, STP Using Online Tools, Market Influence Analytics in Digital Ecosystem, Online Communities and Co-creation, The World of Facebook Unit – D	15
Issues in E-business Online Security, Online Payment Systems, Implementing E-Business Initiatives	5
Total	45
 Reference Books: 1. Schneider Gary, E-Marketing, Cengage Learning, Latest Edition 2. Kulkarni Parag, Jahirabadkar and Chande Pradip, E-Business, Oxford University Latest Edition 3 Ahuja Vandana, Digital Marketing, Oxford University Press, Latest Edition 	ty Press,

Course Title: Services Marketing Course Code: COM360

L	Т	Р	Credits
3	1	0	3

Course Objective: The course aims at imparting the skills of marketing of services, to understand the importance and role of services in the total marketing concept and to have an understanding about the conceptual issues in service marketing.

Learning Outcomes: At the end of the course a students should be able to identify and analyse key trends, opportunities and problems in local and regional service marketing environments; research, define and evaluate markets for given services; specify services rigorously, match them with corresponding markets, and outline appropriate marketing strategies.

Unit – A

Introduction to Services: meaning, importance, growth and characteristics of services, difference between goods and services, challenges for service marketers, Services marketing mix

The gaps model of service quality: the customer gap, the provider gaps, closing the gaps, Consumer behaviour in services: consumer choice, service purchase, consumer experience, evaluation, customer expectations of service: meaning and type of service expectations, zone of tolerance, factors influencing expectations, various issues of service expectations, customer perceptions of service: customer satisfaction, service quality, service encounters.

Building customer relationships:relationship marketing, value of3customer, relationship development strategies, relationship challengesUnit – B

Service recovery: the recovery paradox, customer's response to service failure, customer's recovery expectations, recovery strategies, service guarantees.

Service development and design: new service development, types of new services, stages in new service development, service blueprinting, Physical evidence and servicescape: Physical evidence, types and roles of servicescape, framework for understanding servicescape, environmental dimensions of the servicescape, and guidelines for physical evidence strategy.

Employees' role in service delivery: service culture, critical importance of service employees, boundary-spanning roles, strategies for delivering service quality through people, customer-oriented service delivery

Unit – C

Customers' roles in service delivery: importance of customer in service delivery, customers' roles, self-service technologies- the ultimate in customer participation, strategies for enhancing customer participation, recruit, educate and reward customers, manage the customer-mix.

Hours

4

6

6

4

3

4

Delivering service through intermediaries and electronic channels: service distribution, direct channels, franchising, agents and brokers, electronic channels, common issues involving intermediaries, strategies for effective service delivery through intermediaries

Managing demand and capacity: underlying issue, capacity constraints, demand patterns, strategies for matching capacity and demand, challenges and risks in using yield management, waiting line strategies when demand and capacity cannot be aligned

Unit – D

Integrated services marketing communications: need for coordination in marketing communication, key reasons for service communication, four categories of strategies to match service promises with delivery

Pricing of services: three key ways that service prices are different for consumers. approaches to pricing services, pricing strategies that link to the four value definition,

Total 45

3

5

3

4

Reference Books:

1. Adrian, P. *The Essence of Services Marketing*. New Delhi: Prentice Hall India, Latest Edition.

2. Sanjay, P. Services Marketing. Mumbai: Himalaya Publishing House, Latest Edition.

3. Christopher, L., Wirtz, J. and Chatterjee, J. Services Marketing: People, Technology, Strategy. New Delhi: Pearson Education, Latest Edition.

4. Rama, K. and Rao, M. Services Marketing. New Delhi: Pearson Education, Latest Edition.

5. Jain, J. and Singh, P. *Modern Marketing of Services-Principles and Techniques*. Regal Publications, Latest Edition.

6. Bhandari, d. and Sharma, A. Marketing of Services. Vrinda Publications, Latest Edition.

7. Chand, B. Marketing of Services. Rawat Publications, Latest Edition.

8. Chowdhary, N. and Chowdhary, M. *Textbook of Marketing of Services*. New Delhi: MacMillan India, Latest Edition.

9. Zeithmal, A. and Bitner, M. Services Marketing. New Delhi: Tata McGraw Hill, Latest Edition.